

Overview and Scrutiny Committee

MONDAY, 22ND OCTOBER, 2007 at 19:00 HRS - CIVIC CENTRE, HIGH ROAD, WOOD GREEN, N22 8LE.

MEMBERS: Councillors Bull (Chair), Egan (Vice-Chair), Davies, Jones, Mallett, Newton and Winskill

Co-Optees: Mr B. Aulsberry and Mrs. I. Shukla (REJCC non-voting representatives), Ms. F. Kally plus 2 Vacancies (parent governors), L. Haward plus 1 Vacancy (church representatives)

AGENDA

1. WEBCASTING

Please note: This meeting may be filmed for live or subsequent broadcast via the Council's internet site - at the start of the meeting the Chair will confirm if all or part of the meeting is being filmed. The images and sound recording may be used for training purposes within the Council.

Generally the public seating areas are not filmed. However, by entering the meeting room and using the public seating area, you are consenting to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes.

If you have any queries regarding this, please contact the Committee Clerk at the meeting.

2. APOLOGIES FOR ABSENCE

3. URGENT BUSINESS

The Chair will consider the admission of any late items of urgent business. (Late items will be considered under the agenda item where they appear. New items will be dealt with at item below. New items of exempt business will be dealt with at item below).

4. DECLARATIONS OF INTEREST

A member with a personal interest in a matter who attends a meeting of the authority at which the matter is considered must disclose to that meeting the existence and nature of that interest at the commencement of that consideration, or when the interest becomes apparent.

A member with a personal interest in a matter also has a prejudicial interest in that matter if the interest is one which a member of the public with knowledge of the relevant facts would reasonably regard as so significant that it is likely to prejudice the member's judgment of the public interest **and** if this interest affects their financial position or the financial position of a person or body as described in paragraph 8 of the Code of Conduct **and/or** if it relates to the determining of any approval, consent, licence, permission or registration in relation to them or any person or body described in paragraph 8 of the Code of Conduct.

5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

To consider any requests received in accordance with Standing Orders.

6. CABINET MEMBER QUESTIONS: CABINET MEMBER FOR ENVIRONMENT AND CONSERVATION (PAGES 1 - 10)

Briefing and answers to questions from Councillor Brian Haley, Cabinet Member for Environment and Conservation.

7. CABINET MEMBER QUESTIONS: CABINET MEMBER FOR ENFORCEMENT AND SAFER COMMUNITIES (PAGES 11 - 40)

Briefing and answers to questions from Councillor Nilgun Canver, Cabinet Member for Enforcement and Safer Communities

8. HORNSEY HOSPITAL UPDATE

Presentation from the PCT

9. CLOSURE OF CONTINUING CARE BEDS AT ST ANN'S HOPITAL - CONSULTATION BY BARNET, ENFIELD AND HARINGEY MENTAL HEALTH TRUST (PAGES 41 - 44)

(Report of the Chair of Overview & Scrutiny Committee) To comment on the proposal by Barnet, Enfield and Haringey Mental Health Trust to close Pine Ward at St. Ann's Hospital.

Please note: a paper from the Mental Health Trust on this option will be distributed with the second despatch.

10. PROGRESS UPDATE ON THE SCRUTINY REVIEW OF REPAIRS TO HIGHWAYS AND FOOTPATHS (PAGES 45 - 52)

(Report from the Head of Urban Environment) To report on progress in achieving the recommendations of the March 2006 Scrutiny Report on repairs to highways and footpaths.

11. ESTATE PARKING UPDATE REPORT

(Report of the Director of Housing Management) To provide an update on the progress made in the implementation of recommendations made in the Scrutiny Review of Estate Parking. **TO FOLLOW**

12. RAISING THE EDUCATION ATTAINMENT OF CHILDREN IN CARE IN HARINGEY

(Report of the Director of the Children & Young People's Service) To inform Council Members about the improving educational attainment of children in the care of Haringey and the measures in place which support them in their achievements. **TO FOLLOW**

13. CONSULTATION STRATEGY

(Report of the Assistant Chief Executive – Policy, Performance, Partnerships and Communications) To report to the committee on the Council's Consultation Strategy. **TO FOLLOW**

14. HEALTHCARE FOR LONDON: A FRAMEWORK FOR ACTION - CONSULTATION BY NHS LONDON/ESTABLISHMENT OF JOINT OVERVIEW AND SCRUTINY COMMITTEE (PAGES 53 - 58)

(Report of the Chair of the Overview and Scrutiny Committee) To report on the consultation process for the Healthcare for London: A Framework for Action report by NHS London and to agree Haringey's participation in a joint committee to consider the report.

15. BARNET, ENFIELD AND HARINGEY MENTAL HEALTH TRUST/THE NORTH MIDDLESEX UNIVERSITY HOSPITAL - PUBLIC CONSULTATION ON APPLICATIONS FOR FOUNDATION STATUS - RESPONSE BY OVERVIEW AND SCRUTINY COMMITTEE (PAGES 59 - 62)

(Report of the Chair of Overview and Scrutiny Committee) To agree a process for considering a response to the public consultations being undertaken by the Barnet, Enfield and Haringey Mental Health Trust and the North Middlesex University Hospital on their applications for foundation status.

16. MINUTES (PAGES 63 - 70)

To confirm and sign the minutes of the meeting held on September 10th 2007.

17. NEW ITEMS OF URGENT BUSINESS

Yuniea Semambo
Head of Member Services
River Park House
225 High Road
Wood Green
London N22 8HQ

Jeremy Williams
Principal Committee Co-Ordinator
Tel: 020-8489 2919
Fax: 020-8489 2660
Email: Jeremy.williams@haringey.gov.uk

12 October 2007

Streetscene information for Cllr Haley's Overview and Scrutiny portfolio briefing

Introduction

Streetscene covers a wide range of high profile services covering Highways, Parking, Waste Management and Recycling. Streetscene, along with the rest of the Urban Environment directorate, is a major contributor to the following Council Priorities;

Making Haringey one of London's Greenest Boroughs
Creating a Better Haringey: cleaner, greener and safer

The following paragraphs provide an update on some of the key actions and issues currently ongoing in Streetscene, as well as further information on the current assessment of resident perceptions.

Recycling

The amount of waste being recycled by residents is continuing to increase. The target for percentage of household waste which has been recycled or composted in the current financial year is 25%. Year-to-date performance is 24.47%.

There are a number of plans for the remainder of this financial year to roll out a number of new recycling services to enable and encourage residents to recycle more of their waste. These include:

- Round 7 of the Mixed Recycling Service due to be launched in mid-November 2007.
- Rounds 8 and 9 to be launched in 2008 – roll-out planned for early summer.
- Communal mixed recycling facilities for private street-facing blocks to be provided in Nov/Dec 2007.
- Funding bid submitted to expand Estates Recycling Service in 2008, building on the successful trial to 5,600 households on Homes for Haringey estates in Tottenham this year.
- Communications plan for recycling sets out key publicity activities and projects for remainder of 2007/08, including promotion of Reuse & Recycling Centres and waste prevention.
- New education and community engagement programmes being devised by dedicated Recycling Officer to help promote recycling, particularly amongst 'hard to reach' groups.

Street Cleaning

Our progress in achieving our target performance on BV199, the national indicator of street and environment cleanliness is good.

Levels of litter and detritus on Haringey's streets have fallen substantially over recent months, with our year-to-date performance of 29% considerably better than our target of 20%. An action plan has been developed with key partners to improve the cleanliness of streets in the borough. The implementation of actions in the plan, aimed at improving the council's BV199a performance indicator for reducing levels of litter and detritus, is already bringing about improvements in both capital standards and in-house monitoring scores.

High levels of graffiti and fly-posting continues to be an issue and is impacting on the council's performance scores for levels of graffiti and fly-posting. A pro-active graffiti

cleansing and fly-posting removal service has been agreed with our contractor to target problem areas and land-uses. The Waste Management Service is working with Parks to reduce the amount of graffiti in recreation areas. Haringey Accord will continue to deal with fly posting through normal contract activity and the street washing service.

In order to focus on the actions and areas for improvement in graffiti and fly posting the BVPI 199a Cleanliness Action Plan will be expanded to include the indicators for these issues.

Heartlands Spine Road

Project work on the Heartlands Spine Road is currently on schedule, but there is very little room for slippage. Works at the school started on Monday 23rd July as originally proposed at the start of the school holidays. Agreement for the de-contamination works has now been signed, and works on the de-contamination and gas mains protection have started on site. Pre-contract and Co-ordination meetings with the relevant contractors are being held regularly.

- All agreements with the relevant land owners except Network Rail have been reached.
- A site visit was organised with a number of key personnel from the DCLG as requested at end of September 2007.
- Consultation on the Traffic Management proposals in the Hornsey Park Road Area is progressing well with works programmed for Jan /Feb 2008.
- A number of liaison meetings have been held with the adjoining residents/Businesses and a notice of the works has been delivered to a wide area affected by the works.

Controlled Parking Zones (CPZs)

Five CPZs have already been implemented in 2007/2008 at Finsbury Park, Highgate Station extension, Fortis Green, Seven Sisters and Bruce Grove.

Stop and Shop schemes have been implemented in Muswell Hill and Crouch End, while consultation is currently ongoing on schemes in Turnpike Lane and Myddleton Road.

The Council is to write to the mayor for approval to implement a new CPZ in Bounds Green following an objection from London Borough of Enfield. A review of the Green Lanes and Wood Green CPZs has taken place and officers are in the process of finalising a work programme with works on site expected to commence in November and the CPZ becoming operational in December. A Tottenham Hotspur Match Day CPZ has also been approved and we are in the process of finalising the work programme with works on site expected to commence in November and the CPZ becoming operational in January.

Traffic Management Act

The Traffic Management Act is intended to provide better conditions for all road users by providing Haringey Council with the ability to undertake more proactive management of the road network. It has a major impact on two of the services within Streetscene.

For Highways, the failure to ensure expeditious movement of traffic through out the borough and showing parity between the council's own works as well as utilities could result in Intervention by the Secretary of State, which would have severe financial consequences for the Council as well as being a Killer KPI. The capital funding that has just been agreed

means that developments to the Confirm system and with the restructuring of the team will mean that we will have the infrastructure required in place.

For Parking the TMA and new statutory guidance issued by the DfT will impact on parking enforcement policies, practices and income. A key aspect of this is the restriction of clamping and removal powers. A project team has been created to implement the changes throughout the service that will be required by the Act.

Asset Management

An Asset Management Plan has been developed which will enable the Highways service to manage its assets more effectively. An action plan is being developed in order to address the gaps and issues identified in the Plan. One of the key areas to be addressed is the condition information of the assets needed to manage the life cycle of the assets, it is an extensive exercise to fill this gap.

Street Lighting Investment Programme 2007/2008

Works are advanced on the initial investment of £750k, this includes completion of works in Tottenham, Crouch End, Highgate and part of Alexandra and Woodside Wards as detailed in the Highways works plan. We are currently working on the S106 investment added to the programme with works underway in additional areas of Woodside and shortly to start on the Finchley Fluted replacement works. Further works are also being carried out for Homes for Haringey on the Northumberland Park estate, these works are valued in total at £215k and run alongside our other programmed works.

Road Safety

Haringey has had considerable success in reducing the number of accidents on its roads. There was a reduction of over 25% in the number of casualties in 2005/2006 which is the most recent figure available. Various initiatives are being taken forward this financial year to continue to reduce road collision casualties, speed and volume of traffic.

New 20mph zones are to be implemented in three areas in 2007/08. Consultation on proposed measures in the Crouch End and St Annes areas will take place in October. The Victoria Road area scheme has been improved with implementation to commence at the end of October.

Five School Travel Plan schemes are being consulted on and implemented for completion by March 2008. Earlham Primary / St Thomas More Secondary, St John Vianney Primary, Rokesly Junior, Muswell Hill Primary and Belmont Infant and Junior Schools will all benefit from safer routes to school.

Planned Highways Maintenance

BV223: condition of principal roads:	target: 13%,	expected outturn: 17%
BV224a: condition of non-principal classified roads:	target: 15%,	expected outturn: 16%
BV224b: condition of unclassified roads:	target: 9%,	expected outturn: 11%
BV187: condition of footways:	target: 29%,	expected outturn: 33%

Given the levels of investment allocated it is unlikely that we will achieve our targets for this financial year. Only further investment as identified in the Highways Asset Management Plan will achieve an improved score.

Works to resurface and reconstruct the borough's roads and footways in this financial year are advanced.

£840,000 has been budgeted to resurface classified and unclassified at 18 locations across the borough. Works were 67% complete as at end of September 2007. Phase 2 carriageway works are to be completed by January 2008 after completion of current works executed by Statutory Undertakers

£460,000 has been budgeted to reconstruct footways in 16 locations across the borough. Works were 68% complete as at end of September 2007, with the remainder of the footway reconstruction programme to be completed by February 2008.

£625,000 has been budgeted for the reconstruction of Principal Roads at Park Road N8 and High Road N22. Works are 50% complete with Park Road completed. Phase 2 works to be completed in January 2008.

Concessionary Travel

The biannual reissue of Freedom Passes for Older and Disabled persons will occur from February 2008. The Freedom Pass scheme currently provides free travel on most public transport in London during specified times of day. Persons that were issued with a disabled pass under assessed criteria are currently undergoing reassessment prior to the reissue. There are approximately 7000 passes held by Haringey residents, which can be reissued at any main Post Office.

Customer perception and priorities

Haringey Council is committed to consulting with its residents on the issues that are important to them. With this approach in mind, the council recently consulted with local residents to give them an opportunity to influence the way that Highways improvement funding is spent.

A recent consultation document, 'Road to Improvement', was sent to every house in the borough asking residents to state their top three priorities for Highways improvements. These were as follows;

- 44% pothole repairs
- 41% pavement replacement
- 27% measures to ease bus route congestion

The findings have been taken into account when submitting bids for funding as part of the Pre Business Plan Review process.

The recent Tracker Survey identified improvements in residents' perceptions of the services provided by Streetscene, the following results are for residents who found the services good or excellent.

Refuse Collection: 71%, which is an increase of 7% on the last BVPI survey.

Recycling: 58%, which is a reasonable increase of 4% on the last BVPI survey.

Street Cleaning: 58%. While this represents an improvement of 9% on the last survey there remains a considerable difference between parts of the borough.

Street Lighting: 73%. This is a considerable increase of 11% on the last survey, although there are considerable variances across the borough. In the recent Road to Improvement consultation 23% of respondents identified improved street lighting as one of their top three priorities.

This page is intentionally left blank

CABINET MEMBER QUESTIONS: Councillor Brian Haley
Cabinet Member for Environment and Conservation

From Cllr Catherine Harris:

Question 1

There is a serious and continuing problem with flytipping and rubbish filled empty Council-owned lots in Wood Green. At present there is one community clear up day per year and the Council doesn't clear its vacant lots (ie top of Lymington close to Matalan as an example, and next to a food shop too!) on that day. Can Cllr Haley plan for a second ward clear up day, to co-ordinate the usual agencies, plus the Council Property Services to clear the vacant lots on the ward, Parks, to give the park a good cleaning out, and also liaise with HfH on a widespread 'garden clear out' with their staff being accessible to assist the elderly and diasabled, as front gardens on some of the HfH properties contribute to the sense of rubbish and mess.

Answer:

The Community Clear Up programme for this year commenced in September and is due to be completed next March. The service is designed to allow residents to dispose of up to 15 large items from their front gardens free of charge. Due to improvements in the efficiency of the service, white goods are not collected as part of the CCU service but residents are informed in the CCU leaflet how they can arrange for these to be collected free of charge through the Haringey Accord Call Centre. The leaflet also provides details of our Re-use and Recycling Centres so residents are informed about how they can dispose of unwanted items free of charge throughout the year.

There are currently no plans to introduce a second annual community clear up service in Haringey as we currently provide a good range of free of charge bulky item collection and disposal options to our residents.

The Council has a duty to keep its own land free of litter and waste which is similar to our duty to keep streets free of litter and waste. In terms of the BVPI 199a indicator for cleanliness, the presence of litter and waste on parks, council property and Homes for Haringey estates is measured in our performance alongside the presence of litter and waste on our streets. To this end the Waste Management Service has been working very closely with Parks, Corporate Property Management and HfH to ensure that they carry out their duties and in doing so there should be adequate arrangements in place to ensure that these areas are kept in a clean and tidy condition.

The proposal for HfH to carry out a widespread 'garden clear out' has not been investigated to date. Clearly this is something which HfH would need to consider taking a lead on and of course the Waste Management Service would be prepared to support such a project. I will ensure that the proposal for a 'garden clear out' is given due consideration during the operational meetings which are held between the Waste Management Service and HfH.

From Cllr John Bevan:

Question 2

College Park Road, N17 LBH/40947

The above is a very short unadopted road adjacent to one of the entrances to the 6th form college; it is in a very poor state concerning maintenance and is on no schedule for street cleaning this being the responsibility of the former Middlesex University.

There is a general discretionary power conferred by Section 2 of the Local Authorities [Land] Act 1963 for local authorities to carry out works for the benefit of their area. This could be considered as a mechanism to improve College Park Road in place of seeking to adopt it.

Please can it be confirmed that the discretionary power referred to above is to be used to improve this road to the same / matching standards now being implemented to the adjacent College Road. Please also confirm that regular street sweeping will be introduced for College Park Road.

Answer:

We have an agreement with the developer [Kier] of the residential site adjoining College Park Road that they will resurface the carriageway. We will be undertaking improvements to the pavement ourselves to raise the overall appearance of the whole area and we will also relocate the streetlights. We are planning to complete the footway works by early November following completion of the residential development. The final road surfacing works to College Road would be undertaken at the same time. We will also make sure that arrangements are in place for regular street cleansing.

From Cllr Martin Newton:

Question 3

Haringey's parking signage does not conform to DfT regulations and guidance. This is particularly apparent in the case of pay-and-display bays where a period of prohibited parking is in force outside the permitted hours of parking. Can Cllr Haley give details of when signage will be changed in Haringey to show that "The time periods for parking and the prohibition of waiting do not overlap" (i.e. the times of prohibition either side of a permitted period, should be expressed as two separate time periods) as Department for Transport (DfT) guidance demands. Can he also detail what is being done to make all parking signage legal in Haringey.

DfT guidance also states that it is OK to stop on yellow lines to drop off a

passenger, even when loading is banned. Can Cllr Haley explain the Council's position in such cases where enforcement is monitored by CCTV, if a motorist stops to drop off a passenger off.

Answer:

The council would assert that parking signage across the borough complies with regulations. The only plan to replace signs is where the operational hours of restrictions are changing. This will apply to Wood Green and Green Lanes as the operational hours of both of those CPZ's will change following the recent review of the schemes.

The signage that applies to the off peak pay-and-display bays complies with regulations. It may also be worth noting that more recently the DfT were consulted on and agreed the design of the signs relating to the new stop and shop schemes in Crouch End and Muswell Hill. Those signs can all be matched to sign numbers in the Traffic Signs Regulations and General Directions 2002 and the permitted variants.

With regards to CCTV enforcement, this is generally carried out where there is a ban on parking and no exemptions apply. This applies to loading restrictions and footway parking. The CCTV operators are advised to observe a vehicle for 2-3 minutes where loading restrictions apply before issuing a ticket. The council feels that this is sufficient time to observe whether or not passengers are being dropped off or picked up.

This page is intentionally left blank

Summer 2007 Briefing



Councillor NILGUN CANVER

Cabinet Member, Enforcement and Safer Communities

COMMUNITY SAFETY

CRIME FIGURES

In the performance year to date (April – July 2007), there have been notable falls in the number of wounding, personal robbery, theft of motor vehicle and common assault offences, each falling by more than 8%. There was, however, a small increase in the basket of overall British Crime Survey (BCS) comparator crimes and measures are being put in place to address some of the challenging areas such as criminal damage and theft from motor vehicles.

Last year in Haringey there were 1,400 fewer violent crimes than the previous year. There were also 4,500 fewer victims of crime and a 10 per cent reduction in the number of crimes committed by young people; demonstrating that the fear of crime is often disproportionate to the reality, particularly where there are high levels of unfavourable media coverage.

JUNIOR CITIZENS

The Junior Citizen programme was delivered during the week of 16th July 2007 by the Safer Schools Partnership. The programme attracted 1,200 year six students and involved the delivery of health, safety and citizenship education. The central aim was to prepare the participants for the transition from primary to secondary school.

SAY YES CHALLENGE

The Community Safety Team is working in partnership with Leaders in Training (St Thomas More School), Crime Concern and Prudential on an innovative youth education project. This is a first for a London borough and its partners.

Over a twelve week period (September to December 2007) 60 students will work on social enterprises to propose a solution to a local crime or anti-social behaviour

problem. Each social enterprise will be supported by a business mentor to devise a practical solution, one of which will be implemented.

The September launch demonstrated clear enthusiasm and commitment from all involved. This challenge provides a range of community safety and business benefits as well as empowering local young people to contribute to their community.

CUTTING CRIME 2008-2011: THE NEW HOME OFFICE STRATEGY

The new Home Office strategy 'Cutting Crime – A new Partnership 2008-11' has recently been released. The strategy places great emphasis on addressing the areas of most harm (e.g. serious violent crime) and focusing resources and effort where they are most needed (e.g. on the poorest minorities; deep and persistent exclusion and the most prolific offenders). There is a stronger focus on victims, young people and on tackling underlying causes such as drug and alcohol misuse.

There is little in this strategy that is not already being done or proposed in Haringey. For example, we are already ahead with our joint strategic assessments and regular data provision, including the requirement to include ASB. Other key points from the strategy include a drive to make crime and disorder reduction a focus of every partner, alignment of resources where possible and specific recommendations for engaging the community.

SUMMER UNIVERSITY

In partnership with Neighbourhood Management and the Community Safety Team, the Youth Service ran a variety of activities during six weeks over the summer period. The activities included dance (street and salsa), vocals, cookery, wrestling, graffiti art, badminton, football, basketball, music technology, photography and beauty workshops. Two cohorts of NEETs (not in education, employment or training) young people also took an active part in the programme.

Evaluation is currently being undertaken to determine the numbers of youths who were engaged and to show possible impact on crime and disorder. At least 2,342 attendances were made by 512 youths – these figures will increase once the evaluation is complete.

PEACE WEEK

There were three themes for the London Week of Peace, which ran from 9th – 16th September. These were Reconciliation, Collaboration and Celebration. Activities in Haringey included a football tournament bringing together young people from across the borough, a talent quest, the Peace Walk and the Peace Festival.

The winners of the talent quest represented Haringey at a pan-London talent contest in Trafalgar Square on Saturday 15th September. The runners up performed at the Peace Festival on 16th September.

The Peace Walk took place on 16th September and went from Turnpike Lane to Finsbury Park where the Peace Festival took place. The festival included a stage, showcasing a range of local acts as well as established artists, a peace wall for people to make their peace statements, a multi-faith exhibition and a children's area.

OPERATION CURB

This initiative is a London wide operation to tackle violence among young people. Under Operation Curb, each London borough will proactively target known offenders and increase patrols to reassure local communities.

Young people under 20-years-old who are involved in serious violence will be the focus of borough intelligence teams, who will seek to engage with and work with the youths to reduce their risk of further offending or of becoming a victim.

OFF THE STREET LESS HEAT

Off the Street Less Heat is a youth diversion project providing a safe environment for young people to engage in constructive activity between 8pm and midnight during the school holidays. The project is designed to improve relations between young people and the Police and to reduce youth disorder. Central to the success of this project is partnership between the Police, Youth Services and Neighbourhood Management. This project was delivered on the Broadwater Farm Estate during the Easter holidays, on the Campsbourne Estate and the Milton Road Estate during the summer holidays. Activities included workshops on sexual health, substance misuse and employment as well as sports.

VALUE LIFE IV

Value Life IV took place on Tuesday 17th July. Students from Gladesmore School were joined by other secondary school students to deliver a petition to Haringey Police and march through the heart of Haringey "Making their voices heard" in support of work combatting violent crime in Haringey. These young people won an award for their project at the London-wide Peace Awards Dinner in September 2007.

SAFER SCHOOLS CONFERENCE

On Wednesday 11th July the Haringey Police Safer Schools Partnership Team held a conference involving partners from the Police, Local Authority and Schools to share good practice around the schools in the borough. Discussions were held around the DfES document "Mainstreaming Safer Schools Partnerships".

YOUNG MUSLIM LEADERSHIP PROJECT

The Young Muslim Leadership Project was launched on Friday 14th September, following a summer long engagement programme led by Haringey Racial Equalities Council and Mosques around Haringey. This work was developed and facilitated by the wider partnership of Haringey Council and Haringey police working alongside the community and voluntary organisations.

POCKET GUIDE OF ACTIVITIES FOR YOUNG PEOPLE

A pocket guide of activities for young people was produced in May 2007. The guide was developed in response to concerns about whether local young people were aware of the services available to them after school (during the peak time for youth on youth robbery during 2006). In addition there were concerns as to whether frontline staff were able to signpost young people to such activities. The guide has been piloted by the Safer Transport Team and at various community events.

Further copies are due to be printed in September and will be distributed to schools, youth centres, Safer Schools Officers, libraries etc. The guide will be updated on a regular basis.

HARINGEY POLICE AND COMMUNITY BOXING CLUB PERIPATETIC SCHEME

During the summer holidays Haringey Police and Community Boxing Club provided a peripatetic training programme at Gladesmore School. Evaluation of the Police and Community Boxing Club demonstrated the positive impact that such training can have on young people's discipline and general behaviour as well as their physical health. Up to forty young people attended each training session.

INFORMATION SHARING PROTOCOL TRAINING

Three practical and refresher half-day training sessions around use of the Information Sharing Protocol have been held over the Summer, with more to follow. The purpose of this training is to ensure that all partner agencies are sharing information effectively and appropriately. Agencies that share information effectively will be able to deliver a more informed, more efficient service. For example, information sharing helps ensure continuity of care when several separate agencies are dealing with a client.

The training ensures that information sharing is in compliance with the Crime and Disorder Act, Data Protection Act, Human Rights Act and other legislation governing the process. The training was delivered in-house by the Community Safety Team and has been well received. A delegate from Environmental Services attended and then commissioned a special session of training for their Senior Management Team.

ANNUAL REVIEW LAUNCH

The Annual Review, 'Keeping Haringey Safe - across all our communities' was launched at the Shopping City complex, Wood Green, on Friday 22nd September 2007. The Review outlines the ways in which Haringey's Safer Communities Partnership responded in 2006/07 to the challenge of tackling crime, drugs and ASB. The new format is concise and user-friendly. It has been praised by the Government Office for London as being very much in line with good practice. The launch was attended by the fire service, police safer neighbourhoods and safer transport teams, the council's community safety team, wardens and emergency planning; as well as Fred Ellis of Haringey's Community and Police Consultative Group.

PARTNERSHIP DATA REPORT

The fourth Partnership Data Report (PDR) covering the period January – June 2007 is nearing completion. As well as a comprehensive breakdown of crime, disorder and environmental issues in Haringey, the report contains recommendations for improvements. The PDR will be promoted to partner agencies and will be used to assist decision-making and planning around resources and priorities.

A wide range of partners have contributed to this report, including Police, London Fire Brigade, Primary Care Trust, various Council services, and many others. Haringey is currently producing the most comprehensive reports of this kind in London.

LOCAL RESPECT AGENDA ACTION PLAN

Work continues under the main strands of the plan which cover:

- Improving behaviour and attendance in schools (See section re Junior Citizenship)
- Activities for children and young people
- Strengthening communities (See ASBAT paragraph re GNAs)
- Effective enforcement and community justice (see ASBAT figures re enforcement and information re Dispersal Orders)
- Supporting families (see ASBAT paragraph re parenting worker)

There has also been further close working with RSLs in capturing the measures they are using to tackle ASB.

Currently, the Community Safety Team is coordinating partnership work to tackle issues around Bonfire night and Halloween, with relevant publicity to follow.

HATE CRIME AND HARASSMENT

The Hate Crime and Harassment Steering Group is currently overseeing the development of a third party reporting process. A draft plan is in place which has been sent out for consultation. The proposal includes utilising the system/agencies already in place with improved publicity and clear guidance on how to collate and refer information.

Operation Athena is an initiative which has been established for many years and is conducted by all MPS Boroughs on the same day twice a year. Activities include arresting outstanding suspects for Domestic Violence (DV).

Since April 2007 there have been five such operations and on average the Police have arrested 16 suspects and charged /cautioned 12 offenders. This has made a major contribution to local performance targets relating to DV.

Additional Athena operations have been proposed concerning outstanding hate crime suspects and are to be considered/agreed with the support of the partnership board.

Haringey continues to be represented within the pan-London Hate Crime Practitioners Forum.

SAFER NEIGHBOURHOODS

SAFER TRANSPORT TEAM

These are new teams of PCSOs providing reassurance and increased visibility to commuters across the Borough focusing on transport hubs, aiming to reduce crime, disorder and anti-social behaviour. The team is now fully up to strength with a Police Sergeant, an acting Sergeant and 18 PCSOs.

Since its launch in April 2007, the team has confronted over 1,000 individuals concerning ASB or suspected crime, a large proportion of these are known criminals involved in street robbery. Research has shown that Anti-Social Behaviour around the transport hubs within the Wood Green area and Seven Sisters area has been reduced by around 30% between April and June 2007 compared to the same period last year prior to the team being in place.

The Safer Transport team regularly works with a number of other key partners. They have carried out joint operations with BTP officers at Seven Sisters Tube Station and South Tottenham Railway Station to combat ASB, fraud offences and the carrying/use of knives. These operations have led to over 100 arrests for offences including fare evasion, public order, offensive weapons, drug offences, fraud offences and immigration offences.

NEIGHBOURHOOD POLICING AWARENESS CAMPAIGN

Throughout the summer Haringey Police supported a national campaign to highlight that every neighbourhood has a named point of contact responsible for Neighbourhood Policing, accessible to community members, partners and stakeholders, listening to concerns and working together with them to find solutions.

Bespoke Safer Neighbourhood ward posters were circulated across every ward delivering a “what has your team done for you” message, highlighting three key successes by each team. Further posters were then circulated across every ward with the theme being “these are your team’s priorities, what can you do to help tackle them”. The next consultation round is due to take place in all wards in October.

CANNABIS CAFES CLOSED

The Tottenham Green Safer Neighbourhood Team identified the need for a partnership problem solving approach to tackle four premises in West Green Road that had been involved in dealing cannabis for nearly 10 years. They held a meeting to discuss the various options which could be pursued. A variety of tactics by the partners were used and as a result all the owners agreed to terminate leases with current leaseholders and close premises until new “legal” leaseholders could be found. One business is in the process of opening whilst the three remaining properties await legitimate usage. The good practice identified has helped develop a process for tackling similar properties if they are identified elsewhere on the Borough.

EMERGENCY PLANNING AND BUSINESS CONTINUITY

EMERGENCY PLANNING AND RESPONSE

The Emergency Planning and Business Continuity team has responded to a number of incidents and emergencies within the borough:

- Heavy rain and flooding on 20th July
- A water main burst in Alexandra Park causing flooding to homes in Radston Road on 26th July.

The service ensured that properties flooded, or at risk were provided with sandbags, and worked closely with the emergency services and others to restore normality to the affected areas.

The service coordinated the Council’s immediate response to the fire at the sports centre at Woodside High School, White Hart Lane on 30th July.

The Emergency Planning and Business Continuity Team continues to regularly test the Council's preparedness to ensure the best possible response. The team has now implemented a new radio system, which will allow improved communications with the emergency services and with other Councils across London.

COUNTER TERRORISM

The Emergency Planning and Business Continuity Team works closely with the Metropolitan Police Service to raise awareness of the terrorist threat. This has included:

- Educating staff about the signs of terrorist activity
- Cooperating closely to deliver training exercises for businesses

In response to the heightened terrorism alert in London after the attacks in central London and Glasgow, the Council worked closely with the police to take steps to ensure heightened vigilance.

BUSINESS CONTINUITY

The team has delivered a new framework for ensuring that essential Council services can be maintained during an emergency, and this is now being rolled out across the Council.

DOMESTIC VIOLENCE

HEARTHSTONE EXPANSION

The Council has provided funding to enable Hearthstone to expand its physical capacity from the current shop front location into the floors above. This will allow for extra interview rooms group work rooms. This will not only enable a more appropriate space for survivors and better office space but will allow other partners who have been unable to work with us thus far to join us in creating a more holistic service as well as providing group work and therapeutic solutions on site. One example is that IMECE will provide a Turkish-speaking Advice and Support service and others will follow. An increase in staffing, including a Senior Practitioner post, has been agreed to support the physical expansion.

HEARTHSTONE FREEPHONE NIGHTLINE

As described above, we successfully applied for government funding to expand the successful Hearthstone service with a Freephone weekend nightline 8pm -1am Friday, Saturday and Sunday night. The Nightline was launched in our 2 local hospitals which have permanent leaflet displays in both casualty and maternity departments (women are twice as likely to experience DV when they are pregnant or have just had a baby) We will analyse the impact of the Nightline with a view to continuation following the pilot period which ends in March 2008.

LONDON RESETTLEMENT GROUP

Haringey is one of the few authorities chosen by the Government to pilot a DV resettlement programme. Prisoners returning to live in Haringey from Holloway Prison will receive a pack containing information on domestic violence and women's services in Haringey. Hearthstone and the prison's DV worker will be working in partnership on the project. This project also involves Homes For Haringey.

I SHALL SURVIVE 7th EDITION

The 7th edition of "I Shall Survive" - Haringey's 2007 guide to DV services - was launched at International Women's Day in March. We have fully updated it and added symbols to help make the information more accessible. This leaflet, the Nightline leaflet and DVD "What's Love Got To Do With It" provide comprehensive information for survivors of domestic violence in Haringey.

DV STAKEHOLDER CONFERENCES

Each year we host 2 DV stakeholder conferences. In July, the conference saw local people, health workers, council staff, community and faith leaders and strategic partners engaged in a drama activity to demonstrate what can be achieved if partners all work together to stop domestic violence. Participants worked together following the drama to discuss and formulate ideas and possible solutions for the update of our DV strategy from April 2008.

DV OUTREACH INITIATIVES

We have an ongoing programme of outreach such as the "Drive Out Domestic Violence" open top bus that tours the borough each year during Peace Week. We have produced a DVD about DV services in Haringey that is available in 7 languages also posters, leaflets all of our publicity materials are also available on the council's website. Our DVD has also been chosen to go on the ITV community channel and website.

DV and YOUNG PEOPLE

The impact of domestic violence on young people is a very important issue. We have developed a number of initiatives, which seek to reach young people and break the isolation that they can often feel. Initiatives include:

- A successful joint bid that enabled us to set up a pilot counselling project for children and their mothers who are DV survivors
- "Ready to Explode" - DV information designed by young people for young people, 12000 leaflets and posters in community languages raising awareness of DV among young people distributed to secondary schools.
- EU funded, "Waiting in the Silence" project led by Police Safer Schools, supported by Haringey DV and Young People's Group ongoing in 5 secondary schools;
- Pupil Support are giving out DV information to young people What About Me (WAM) project update: the 12 week programme is now complete, and we have had great initial feedback from children, mothers and other professionals working with the families. An external evaluation was carried out, led by Dr Ravi Thiara, Senior Researcher at the University of Warwick. Dr Thiara will be talking to the children and mothers involved in the project, as well as looking at session plans, resources and children's artwork. An event was held on Thursday 7th June 2008, at the Cypriot Centre, to share Dr Thiara's report findings.

We are now starting to think about future funding options for the WAM project. We had originally hoped to pursue London Councils funding for this project. However, the allocations for the London Councils funding for work with children affected by domestic violence are less than the nia Project who ran the WAM pilot for us currently receives so alternative funding will need to be identified.

HEALTH SYMPOSIUM ON CHILDREN AND DOMESTIC VIOLENCE

Members of the DV Young People's Group led a symposium on domestic violence and its impact on children at the Whittington Hospital on 30th May 2007. We provided information on the harm caused to children who witness domestic violence, good practice on working with children living with DV and the benefits of screening for domestic violence in health settings.

Two groups of Community Paediatric Nurses and Student Health Visitors have attended Hearthstone for Domestic Violence awareness briefing and a presentation has been arranged for the Health Visitor Forum in the autumn.

ANTI SOCIAL BEHAVIOUR (ASB)

GOOD NEIGHBOUR AGREEMENTS (GNAs)

Earlier this year, both the Council and Homes for Haringey (HfH) signed up to the RESPECT standard for Housing Management. This gives an undertaking that service delivery to our tenants will always take into account provisions for tackling and dealing with incidents of ASB.

Within the RESPECT action plan is a recommendation that landlords should introduce **Good Neighbour Agreements** on estates. GNAs are seen as a way of improving community cohesion and address inconsiderate behaviour that may be demonstrated on estates. The agreement is not a replica of the tenancy agreement, it is half a dozen or so real issues that affect the quality of life of residents on a particular estate. For example, it may state that residents having a party should post details in the communal areas so that others are aware, or, that car stereos should be turned down when cars are approaching estates.

The ASBAT is leading on this initiative at Mountview Court, South Tottenham and with colleagues from HfH will be meeting with residents on Sunday 23rd September. The Department Of Communities and Local Government is interested in how the ASBAT and HfH deliver on this project and will be writing about the 'Haringey experience' in a national Journal.

PARENTING WORKER ARRIVES!

The Home Office (RESPECT Task Force) has provided funding for one year for the post of a parenting worker in the ASBAT. The post holder (Carol Ricketts) has now started and will be taking referrals from the team of the most prolific families engaging in ASB. The role of the parenting worker is to engage with the families and carry out parenting classes to improve skills to enable them to address the behaviour happening in the family unit. Families are advised that unless they engage with the parenting worker, they may face eviction from their home. In addition, the floating support services have agreed to fund two additional workers to work alongside Carol. Their role is to provide practical day to day support to the parents, such as ensuring children in the family are up and ready for school, ensuring that they do homework and are put to bed at a reasonable time etc. It is anticipated that the parenting programme will help to change behaviour in the long term and avoid the need for further enforcement action and families losing their homes.

AUDIT COMMISSION INSPECTION

Earlier in the year the ASBAT were subject to inspection as part of the audit commission evaluation of HfH services and whether it is considered to be a good

organisation. The ASBAT are commissioned by HfH to respond to serious ASB incidents affecting their tenants. HfH had to achieve 2 stars if the government were to release money for improvements needed to the housing stock. The ASBAT were seen to meeting its service objectives and were commended in the handling of hate crime cases, particularly racial harassment. The report also quoted a letter that was recently sent by the Home Office where it stated that the ASBAT were operating above the national average in relation to enforcement action taken to protect residents. It is pleasing that HfH achieved the 2 star rating and that the ASBAT played a part in demonstrating that residents receive a good ASB service.

JUNIOR CITIZEN PROGRAMME

The end of June saw the ASBAT engaging with over 1500 year 7 pupils over a two week period. Held at the Spurs football ground, the team were approached to educate the youngsters about ASB, its affects and how to keep out of trouble. The team devised a picture quiz that pupils had to complete and describe the images that they had seen. The ASBAT enjoyed their involvement in the programme and both teachers and organisers have provided very positive feedback

ASBAT / POLICE AGREE TO 3 NEW DISPERSAL AREAS

During the last 2 months there have been 3 areas in the Borough that are now subject to Dispersal Orders (DOs). Dispersal Orders are used where there is a persistent problem with ASB which affects the wider community. DOs provide an immediate respite for residents who have been suffering the effects of the nuisance caused and allow the police to move on groups (2 or more people) who may be at risk of engaging in ASB. Orders last for 6 months but can be reviewed and extended. Normally, other enforcement action also takes place to deal with the main perpetrators whilst the DO is in place.

St Anne's Ward has seen large groups of eastern European men congregating outside Wickes, who have been harassing local residents. Up to a 100 men congregate in the area looking for work but have been using residents' private gardens to relieve themselves and leaving beer cans and food strewn across the area. These men have also been intimidating residents and particularly women. The St Anne's SNT have tried to deal with the problem but their requests for these men to move away from the area have been ignored. A Dispersal Order was granted and since then the SNT have made several arrests where the men have failed to leave the area. The SNT have reported that the area has improved significantly since the DO has been operating. The DO will be in place from 8/7/07 until 8/1/08

Both the West Green Ward and Tottenham Green Ward have been suffering from gang related issues. Groups of up to 20 youths gather and intimidate, harass, mug and rob local residents. The ASBAT have been involved in these reports and have taken out Anti -Social Behaviour Injunctions against the main perpetrators. Dispersal Orders have been agreed in Milton Road/Willow Walk (West Green Ward) and Grove Park Road/Beaconsfield Road/ Brunel Walk (Tott Green Ward). The DO for West Green Ward will run from 28/07/07 until 27/3/08 and for Tottenham Green Ward 25/7/07 until 24/1/08.

The DOs were agreed in partnership with the Police and on review by the ASBAT of evidence of complaints from local residents and businesses. Ward Members were consulted and are in support of the action taken.

ENFORCEMENT FIGURES

Since its inception, the ASBAT has taken the following enforcement action to protect Haringey residents:

- 120 Closure Orders (Crack House Closures - working in partnership with the police)
- 19 ASBOs
- 112 Acceptable Behaviour Contracts
- 114 Injunctions
- 28 Possession Orders/evictions
- 5 Dispersal orders (in conjunction with the police)

The Anti-Social Behaviour Action Team has a 98 per cent success rate in applying for Anti Social Behaviour Orders (ASBOs) at Court.

YOUTH OFFENDING SERVICE

PERFORMANCE

The Youth Offending Service is measured against a set of 15 key performance indicators set each year by the Youth Justice Board as well as re-offending and quality assurance performance and compliance with National Standards. The YOS has consistently improved its performance and in 2006/7 achieved an overall performance of Level 4 (level 5 being the highest). We rose to 44th position nationally out of 156 YOTs, and 2nd in London. In terms of targets, the YOS is concentrating on the target that 90% of young people supervised by the YOS being in suitable full time education, training or employment. We have secured funding for a further year for the pre-16 years learning mentor on the basis her work has led to an increase in numbers of children and young people in education.

PRIME MINISTERS DELIVERY UNIT

In August, the YOS hosted a visit from 2 members of the Prime Minister's Delivery Unit. The Prime Minister's Delivery Unit is part of the Treasury which works with government and national organisations to help them plan how to deliver key public service outcomes. The Unit is doing some work with the Youth Justice Board to help them plan how to reduce re-offending. The purpose of the visit was to improve their understanding of what the YOS does on a day to day basis, what information we use, how we work with partners and what would help in reduce re-offending. The YJB suggested Haringey as a YOS to visit as it is a level 4 performing London YOS. The 2 visitors met a range of staff including managers, parenting, substance misuse, ETE (education training and employment) and group workers, social workers and police officers. The feedback was that they found the visit very helpful, that they were given much food for thought and will use the information gained in their work with policy makers and the YJB.

STAFFING

There have been a number of staff changes this year and we are recruiting to drugs worker, education officer, group worker and social worker posts, Resettlement and Aftercare co-ordinator (part time) as well as an additional part time Roma support worker post to help with the influx of Roma young people and children who have arrived in the Borough. We will be losing a very experienced YOS police officer when she retires in October and one of our operational managers who will be joining the Ministry of Justice in October.

TRAIL BLAZE

The cannabis awareness board game – Trail Blaze – developed by YOS drugs workers, continues to sell well and the feedback from other YOS teams has been very positive. Copies have also been sent to the Youth Justice Board (YJB) and we hope to be able to submit it to the YJB for an award this year.

PENDARRREN TRIP

The Prevention Team organised two trips to Pendarren for children and their parents. A total of 25 children and 20 parents participated in both trips and took part in activities including rock climbing and abseiling; canoeing, as well as team challenges. All the activities encouraged parents and children to work together helping each other while recognising each other's strengths. Follow up work continues with all the families.

SUMMER PLAY SCHEME

The summer play scheme and sports academy took place over the summer holidays with 84 children between the ages of 4 - 13 participating. Although the numbers were lower than past summers, the behaviour of the targeted children and their parents challenged the workers' skills. Restorative approaches were used in both programmes with good results in the majority of cases.

PARENTING DROP IN SESSIONS

The fortnightly parenting drop-in sessions moved to Milton Road Community Centre which was more accessible to parents in the Borough, but, unfortunately, due to issues there, we have now moved back to Keston. 2 parenting workers have attended "Strengthening Families, Strengthening Communities" training.

DRUG AND ALCOHOL ACTION TEAM

ALCOHOL STRATEGY

NEW NATIONAL ALCOHOL STRATEGY – "Safe. Sensible. Social – The next steps in the National Alcohol Strategy"

The new strategy supersedes the strategy launched in 2004. The government says that the new strategy will ensure the laws and licensing powers introduced "to tackle alcohol-fuelled crime and disorder" are being used widely and effectively. It will also sharpen the focus on "the minority of drinkers who cause the most harm". These are:

- 18-24 year old binge drinkers
- Young people under 18 who drink alcohol
- Harmful adult drinkers who don't necessarily realise their drinking is damaging their physical and mental health

The ultimate aim is to reduce the harm to health, and caused by violence and anti-social behaviour associated with alcohol while ensuring that people are able to enjoy alcohol safely and responsibly.

The key actions in the strategy include:

- Sharpened criminal justice for drunken behaviour
- A review of NHS alcohol spending
- More help for people who want to drink less
- Toughened enforcement of underage sales

Trusted guidance for parents and young people
Continued investment in communications campaigns to promote a new “sensible drinking” culture
Public consultation on alcohol pricing and promotion
Compulsory local alcohol strategies

Reactions to the strategy have been mixed, one of the obvious omissions is the lack of focus on alcohol treatment. Haringey has already developed its own local Alcohol Strategy which is up for renewal in March 2008. Reducing alcohol related harms across health and crime is one of the priority targets put forward for the new LAA. If this gets taken forward then the local Haringey Alcohol Related Harm Strategy will be updated to incorporate the key aims of the new National Strategy.

Funding for Brief Alcohol Interventions

Reducing Alcohol related harm and encouraging sensible drinking was identified as one of the key national priorities for action in the White Paper *Choosing Health*. 15 M per annum was made available to PCTs within their general allocation from 2007/08 onwards to improve commissioning and delivery of alcohol interventions. This money was not ring fenced and was, therefore, down to the discretion of the local PCT as to whether they would use the money for this purpose. Following a paper presented to the Haringey DAAT Partnership Board –we are pleased to announce that Haringey PCT decided to use this allocation for brief interventions work. The DAAT are now busy setting up a pilot scheme at the North Mid and within primary care to do this much needed work. Given the upward trend alcohol related hospital admissions for men and women, mortality rates from liver disease in males and alcohol related recorded crimes this is most welcome. Haringey DAAT is one of the few partnerships to have been allocated this money.

DRUG STRATEGY

Consultation on new drug strategy- Drugs: Our community, Your Say

This current National Drug Strategy is up for renewal in March 2008. The government released *Drugs: Our Community, Your Say* consultation document in July 2007 to seek views on how best to tackle drug related harms and hence inform the next drug strategy. The proposed strategy has five broad themes:

- Young people, education and families
- Public information campaigns
- Drug treatment and social care support for drug users in re-establishing their lives
- Protecting the community from drug-related crime and offending
- Enforcement and supply – Tackling supply at all levels

The priorities above are not dissimilar to the existing strategy. The DAAT will be putting together a response to the consultation which will be widely disseminated for further comment to members of DAAT, Wellbeing, SCEB and LSCB throughout September 2007 before final submission to the Home Office by October 19th 2007. The Haringey DAAT Coordinator along with managers from local treatment services were invited to take part in the London Focus group, organised by MORI on behalf of the Home Office to further inform the strategy. The DAAT were also involved in the recent RSA Commission on Illegal Drugs and Communities and Public Policy. The recommendations in this report are now being taken forward with Haringey DAAT being proposed as one of the possible pilot sites.

NEEDS ASSESSMENT

The DAAT is currently preparing for the annual drug treatment needs assessment for 2008/9, the findings of which will inform the Adult Drug Treatment Plan in 2008/09. The assessment will be carried out in October 2007 and the findings will be presented to the DAAT Board in December 2007.

NEW SERVICES IN THE BOROUGH

Step Ahead @ In-Involve

Following the successful re-tendering of Haringey's young person's Tier 3 substance misuse service, the contract was awarded to Involve. The service has now been renamed Step Ahead @ In-Involve. This new service will work with young people who are aged between 13 and 21 and have drug or alcohol related issues. A launch is planned early next year.

CDP Blenheim – EBAN

In September 2007 the new Adult Crack Service opened in Haringey. This much-needed service will provide drug treatment as well as complementary therapies for those people who have crack problems. The service is currently operating from temporary premises in Reform Row while the new office space is being prepared in Bruce Grove. The service is due to move to its permanent location in January 2008 when there will be a formal launch of the service.

CELEBRATION – TEN YEARS FOR SHOC

The local service for female sex workers is ten years old this year and has recently moved to new premises in Stroud Green. They will be celebrating this at an event on 27th September 2007. The service, commissioned by the PCT and the DAAT, provides sexual health advice and screening, support and general advice, needle exchange, fast track prescribing service and most recently has established a court diversion scheme.

USER INVOLVEMENT

Service User Involvement in Haringey is now well established with the main drug agencies represented at monthly meetings. Service users are now attending strategic decision making meetings such as the DAAT Partnership Board, the Treatment Task Group and the Joint Commissioning Group. Service Users recently conducted their own service user survey and presented the report and findings at the DAAT Partnership Board in September. Service users recently had training around presenting an argument and working with strategic partners to enable them to work more effectively at all levels. The training was provided by Groundswell, experts in service user involvement for homeless people.

CARER INVOLVEMENT

Since the interim report of last year around the needs of substance misuse carers in Haringey, further work has been done to implement some of the recommendations. A pilot carers' support group has been running since January 2007. An evaluation of this pilot will be presented to the DAAT Partnership Board later this year. The DAAT took part in Carers Week in June 2007 -touring the libraries and engaging people with information and advice brought the issues of drug and alcohol carers to the wider community.

PUBLISISING THE SERVICES AVAILABLE FOR DRUG AND ALCOHOL USERS IN HARINGEY

On the last Saturday in June all drug and alcohol treatment providers in Haringey came together to promote the services available to local people in the borough. The agencies brought leaflets, flyers and other information and freebies and there was even a chance of some auricular acupuncture! Well over 250 people visited the

stalls on that day. The successful event was reported in Addiction Today the trade press for professionals, a copy of the article is attached. Pictures in the article highlighted the work done by all the agencies in Haringey on Saturday 30th June suggesting that the “award for the most proactive Drug/Alcohol Action Team” should “unarguably” go to Haringey for their efforts on that day.

DASH MOVES TO CENTRAL LOCATION

In early June the main drug treatment service in Haringey moved from the edge of the borough in Stroud Green to a more central location in Wood Green. Now in the middle of the High Road drug users can drop into DASH more easily, and the service is now open on a Saturday! To celebrate the opening of their new offices DASH had a launch where partners from the police to HAGA were invited to see the work that DASH has been doing.

NEW SERVICE DIRECTORY FOR THE DAAT

The DAAT has produced an A5 booklet called “Drug and Alcohol Services Directory”. Here readers can find all they need to know about the services available in Haringey as well as other useful numbers. The booklet can also be downloaded from the web at www.haringey.gov.uk

NTA WORKFORCE AGENDA GETS UNDERWAY IN HARINGEY

As part of delivering the workforce development agenda from the NTA the first of 12 NVQ sessions was run by Westminster Kingsway College in July 2007. The first day was very well attended by 16 members of staff currently employed by Haringey drug and alcohol treatment agencies.

KHAT AND THE SOMALI COMMUNITY

An incident reported recently in the Crouch End and Hornsey Journal newspaper highlighted the issues around the danger of abusing Khat – a drug used by many in the Somali community in the borough. A drug, currently legal in the UK but banned in many other European countries can lead to mental health problems and in this case contributed to a domestic stabbing incident. Marion Morris, the Strategy Manager for Haringey DAAT who has been working closely with the community for some time now, said that to resolve this issue housing, education and employment needed to be looked at for this community.

ENFORCEMENT

SMOKE FREE LEGISLATION

Update since implementation (1st July 2007)

Following the implementation of the Smokefree Legislation on 1st July 2007, we are pleased to report very good compliance rates for Haringey in terms of non-smoking, and this is reflected overall for England where the statistics show similar high levels of compliance. With respect to the proper signage in place, compliance levels are somewhat lower.

During the period 1st July to 30th August, around 1000 premises were visited in Haringey. These visits were to ‘higher risk’ premises where it was considered that there may be more likelihood of offences taking place. This included all pubs, clubs, restaurants and other licensed alcohol / entertainment premises, takeaways, cafes and catering situations generally. Checks were made that the correct signage was in place and that there was no actual smoking taking place against the provisions, or

evidence of smoking taking place. Levels of compliance in Haringey have been around 98% for no smoking in enclosed or substantially enclosed public places, and 81% in respect of proper signage in place. Officers have been providing additional signage to premises visited and ensuring that this is displayed. We are now in the process of revisiting to ensure signage compliance.

A further exercise is now to be commenced looking at 'other risk' premises mostly in the retail sector and additionally some workplaces such as offices. Officers on routine commercial inspections (Food, HSW, and Trading Standards) have also been assisting in this process

CLEAN SWEEP- St Anne's and Haringay Wards

Officers from Enforcement and Warden Service have been visiting the target Wards on a daily basis during the clean sweep week commencing 17th September.

3 early morning patrols were carried out in the Passage to discourage dog owners who allow dogs to foul the area. 3 lunchtime patrols were also carried out. Officers spoke to all dog walkers and explained the role of Enforcement Services in creating a clean and safe community for all. Ducketts Road was visited twice daily to help reduce incidents of waste dumping. 13 advisory letters were hand delivered to residents who appeared to be causing some of the issues in this area.

An operation "Stop it" was carried out along Seven Sisters Road in partnership with the Local SNT, 30 vehicles carrying waste of some sort were stopped and checked to ensure they are complying with relevant waste carrier legislation. Only one carrier was unlicensed and received a fixed penalty fine of £300.

A combination of 300 warning letters and Notices were hand delivered to private addresses in the ladders area concerning eyesore front gardens. Also 12 Notices were served on residents of the Passage to cut back overgrown foliage. 13 Notices have been served on businesses to supply information on how their waste is disposed; as evidence exists they may be acting illegally.

OPERATION STOP IT' GATHERS MOMENTUM

In the last three months numerous 'Stop It' operations have been conducted with the Safer Neighbourhoods Teams around Haringey. These operations have been very productive both for the Haringey Council's Enforcement Service and the Met Police.

'Stop It' operations involve the stopping and searching of vehicles carrying waste. This is an ongoing initiative to tackle unlicensed waste carriers, under which we will:

- Stop and check waste carriers
- Issue fixed penalty notices or instigate prosecutions where appropriate
- Educate and advise
- Work with Safer Neighbourhood Police Teams
- Conduct out of hours hot spot patrols

On 24 May 2007, Haringey Council's Enforcement Service, along with our partners at the Metropolitan Police, Woodside Safer Neighbourhood Team, carried out the latest Operation Stop It, targeting unlicensed waste carriers. In just one hour, 30 vehicles travelling along White Hart Lane N22 were stopped and the owners questioned. Two vehicles were issued with £300 fixed penalty notices for failing to supply evidence that their waste was being transported legally. The remaining 28 vehicles were given guidance notes in relation to carrying waste.

Partnership working results over the last 3 months

- 137 vehicles stopped
- Six £300 fixed penalty notices issued
- Two prosecutions pending
- 90% of vehicles carrying waste were compliant
- Drivers of all other vehicles that were stopped were advised and educated
- One vehicle seized due to dangerous condition has now been crushed

BABY FOOD CONDEMNED

Following seizure of the powdered baby food on the 11th May 2007 a successful application was made to Tottenham Magistrates Court on 29th May 2007 for the Condemnation of the food. Officers are in the process of trying to contact the (absent) food business operator to complete the investigation and deal with outstanding issues. Once this is been done the Enforcement Service will review of the enforcement options available prior to making a decision.

The Food Standards Agency is pursuing the manufacturer of the powdered baby food which is based in Uganda.

OWNER FINED FOR PLANNING CONTRAVENTION

On the 29 May 2007 the owner of Sirwan Food Centre located on Lordship Lane, N22 was found guilty by Tottenham Magistrates Court for failing to comply with the requirements of an Enforcement Notice.

In January 2005 an application was submitted seeking permission for the erection of an electrical shutter canopy to the front elevation. The application was refused by the Planning Department. Further revised applications were submitted by the owner of the shop but they were also refused by Development Control.

However the owner of the shop installed the metal electrical shutters without the appropriate planning permission. In February 2006 Planning Enforcement served an Enforcement Notice on the property and owner. The notice gave the owner until the end of June 2006 to remove the electrical metal shutters. The notice advised that if the shutters were not removed within the stipulated time the matter would be referred to the courts.

The requirements of the notice were not complied with and after the expiration of the Enforcement Notice the shutters had not been removed. The owner elongated the matter by attempting to negotiate with planning enforcement not to take him to court and initially pleaded not guilty. However on the day of the trial the owner decided to attend court and plead guilty.

The owner was fined £350 and ordered to pay £300 costs

GOLF CLUB FIRE- POLLUTION ADVICE

Following a fire late evening on 5th June 2007, officers from Enforcement Service attended Muswell Hill Golf Course Clubhouse and buildings following contact from the Health Protection Agency. Concerns centred around the integrity of a diesel storage tank at the above site following the fire. The golf club shares a boundary with Alexandra Park Secondary School and the tank had been destroyed in the fire. Around the site of the fire a pool of oily black water was discovered close to the

school boundary. It was agreed with the club management that the water should be pumped out as soon as practicable to prevent damage by oil contamination. The staff and pupils were not at risk. The incident has been reported to the Children's & Young Peoples Service.

ENFORCEMENTS - TRADING STANDARDS

SUCCESSFUL TACTICS IN REDUCING UNDER AGE SALES IN CROUCH END (JOINT OPERATION BETWEEN TRADING STANDARDS AND POLICE)

As a result of public concern about under age drinking in Crouch End earlier this year, Trading Standards and Police held a meeting to discuss the best approach to the problem. It was agreed that the Crouch End Police Safer Neighbourhood Team would visit shops individually and talk to the owners; they would also hand out letters reminding them of their responsibilities and warning them of the consequences of selling to under age purchasers. These visits were carried out after Easter; shop owners were given letters and were asked to sign to confirm they had received them. This tactic seems to have been effective. On 8 June a joint test purchasing operation was carried out in Crouch End, and all the shopkeepers refused to sell to the test purchasers.

ENVIRONMENTAL CRIME GROUP: OPERATION TAILGATE (23)

Monday 4th June – Thursday 7th June 2007

Partners involved during operation Tailgate (23) were:

Metropolitan Police Officers from Street Duties Team, Haringey Council Street Enforcement Wardens (SEW), UK Immigration Officers, Department of Working Pensions fraud investigations officers (DWP), TV Licensing officer, Public Carriage Office and Haringey Council Tactical Enforcement Officers.

The aim of this operation was to tackle identified problem locations throughout the borough in a joined up proactive approach.

The aim of this operation was to tackle identified problem locations throughout the borough in a joined up proactive approach.

The Synopsis of this operation.

- 1) Nine £300 fixed penalty notices were issued to businesses that did not have a trade waste contract, and could not provide us with the transfer notes to show how they dispose of their commercial waste.
- 2) Four £ 75 fixed penalty notices were issued for littering offences.
- 3) One £100 fixed penalty notice was issued for carrying out repairs to a vehicle as part of a business on the public highway
- 4) One £100 fixed penalty notice was issued for selling cars on the public highway
- 5) Five Section 34 notices were issued to businesses requiring waste transfer notes.
- 6) Two untaxed vehicles were reported for removal
- 7) Two vehicles carrying waste were stopped and checked for a waste carriers licence

- 8) Four businesses failed an inspection carried out by officers from the public carriage office
- 9) One mini cab business was found to be operating without a licence and will be prosecuted.
- 10) Two vehicles were issued with unfit notices by the public carriage office
- 11) One male was arrested for possession of class A drugs
- 12) Two males were found to be working whilst claiming benefits
- 13) 135 people are to be checked by DWP to see if any are working & Claiming.
- 14) One male was arrested for breach of the peace
- 15) One male was arrested for handling stolen goods.
- 16) Two people were arrested for immigration offences.
- 17) Fifteen unlicensed payout gaming machine were disabled and contents seized
- 18) Nine premises had unlicensed alcohol confiscated
- 19) Several boxes of counterfeit cigarettes were confiscated
- 20) Two people had goods confiscated for illegal street trading
- 21) Seven notice was issued for failing to purchase a TV licence
- 22) 40 people were moved on for loitering
- 23) One report was sent to the environment agency with a view to prosecution
- 24) Eight premises were issued with notices for not having a TV licence.

COMMERCIAL ENFORCEMENT

LONDON UNDERGROUND FINANLISES 'GREEN' NORTHERN LINE CENTRE

The largest Sedum green roof in London has been installed on a London Underground Commercial building within the borough. The building in Archway Road is nearing completion and houses the main control operation for the Northern Line. The roof is some 1900 square metres in area ; about half a football pitch. Sedum is a low growing succulent with thick fleshy leaves. Sedum roofs have numerous benefits including: reduction of storm-water run off: Reduced heat loss: reduced solar gain, Improved acoustic performance and protection of the roof from UV light.

TACTICAL ENFORCEMENT

Managing agent fails in appeal against conviction for refusing to supply information. On the 4th June 2007 an agent was unsuccessful in his appeal Wood Green Crown Court. The agent appealed against two fines imposed on him In January 2007 or failing to respond to a formal notice on two separate occasions. The first fine was for £750 for failing to reply to the first notice and the second find was for £1,250 for failing to reply to the second notice.

Background

Back in January 2007 The Managing Agent of the units used for vehicle repairs at 2 – 4 Upper Tollington Park, N4) was found guilty by Tottenham Magistrates Court for failing to comply on two separate occasion with a formal notice issued to him by Enforcement (Tactical) officers from the Environmental Crime Group. The Sc 16 Notice under the Miscellaneous Provisions Act 1976 requested information on any person who has an interest in the land 2 – 4 Upper Tollington Park, N4. He was obliged to respond to the Council in writing, failure to respond in writing is an offence punishable by prosecution

The notices were served on the agent as part of an investigation to identify the owner of a substantial quantity of contaminated waste which was being unlawfully stored on the land. Complaints from local residents and business stated that substantial items of contaminated waste were being stored on the land. The waste caused damage to the residential and commercial properties and also had an adverse affect of the local area. At that hearing he pleaded not guilty and the matter went to trial at Tottenham Magistrates Court.

At the end of the trial he was found guilty of two separate offences of failing to comply with a Formal notice. He was fined £750 for the first offence, £1,250 for the second offence and ordered to pay £1,367.00 costs a total of £3,367.00 the Courts also placed a collection order on Mr. Johnson.

The agent's appeal was dismissed by the Crown Court and he was ordered to pay additional costs of £479.85. To date he has paid a total of £2,000 fines and £1846.85 in costs. The individual who was responsible for depositing the waste was eventually found and prosecuted and the waste cleared from

PLANNING ENFORCEMENT

The Planning Enforcement Project commenced in March 2007 has been running for six months. The Project was a result of a proposal put forward to PASC (Planning Action Sub Committee) to reduce and manage the open Planning Enforcement cases by two thirds within four to six months. To do this the project was broken into three phases. At the start of the project there were a reported 1531 open cases.

Under the four year rule, any case which has not been subject to formal (Enforcement Notice) action is immune from legal action.

- 489 cases received
- 311 cases closed (immune)
- 178 requiring further enforcement action

In the first phase of the project all 489 cases were originally deemed to fall within the four year rule, however after examination of each case a percentage of the cases were deemed not suitable to close under this rule and as a result require further investigation.

Phase two addressed cases that were received from 2004 - 2006. There was a reduction in the amount of cases referred to the two Heads of DC for closure. This was due to some cases requiring enforcement action. Cases are still successfully being closed however it was always envisaged that the second phase of cases may require additional investigation, this is due to specific issues such as access inside

properties to establish the alleged breach, certificate of lawfulness applications or requests to owners for information on the planning status of a property

To date 951 cases in total have been closed on the project and the remaining 580 cases require further investigations. At least 90 percent of the remaining cases have had action taken by planning enforcement. We have recently reviewed the remaining cases and are now dealing with them in order of priority. We are addressing cases which have the most detrimental to the environment / amenity. Cases involve Article four areas, conservation areas, listed / protected buildings, breaches which are unlikely to be granted permission without substantial modification. It is hoped that a substantial number of the remaining cases will be resolved and closed without the need for formal enforcement action. However investigations into planning enforcement can usually be a lengthy process with or without taking formal action it. Judging by previous analysis of closed cases we envisage that at least half of the remaining cases can be resolved by December 2007.

REGULAR CASES

From July 2007 until September 2007 Planning Enforcement Team have received 263 new cases. We have seen an increase in the quantity of cases received through this quarter. Previously the legal department was drafting Enforcement Notices but after a recent review the enforcement officers are now drafting Enforcement Notices. In this quarter alone Planning Enforcement have served 37 Enforcement Notices. In addition the section has been successful in obtaining 6 prosecutions against unlawful developments. The team have also issued 5 Simple cautions to individuals who pleaded guilty to planning control breaches.

HEAVY ENFORCEMENT- TAILGATE OPERATION

Officers met at Wood Green Police Station for a briefing on the proposed work schedule for this Tailgate Operation 4TH-7TH June 2007. Officers who contributed to the four day operation were, Metropolitan Police Officers from Street Duties Team, Street Enforcement Officers (SET), Street Enforcement Wardens (SEW), EDF theft of power officer, UK Immigration Officers, HM Revenue and Customs officers, LBH Housing Benefit Investigators and Heavy Enforcement Officers (HET)

Summary of Action

- 25) Immigration did checks on 60 people
- 26) One arrest was made by Immigration for a male who had overstayed his rights to be in the United Kingdom.
- 27) Nine vehicles were removed for being offered for sale on the public highway
- 28) One £100 fixed penalty notice was issued for being offered for sale on the public highway
- 29) Two individuals were issued with £100 fixed penalty notices for carrying out repairs to vehicles on the Public Highway contrary to sections 4 & 6 (1) of the Cleaner Neighbourhoods and Environment Act 2005.
- 30) Five untaxed vehicles were reported for immediate removal.
- 31) Four vehicles carrying waste were stopped and checked for waste carriers licence.

- 32) Two £300 fixed penalty notices were issued to drivers of vehicles for Failure to Produce Waste Carriers Licence contrary to section 34 Environmental Protection Act 1990.
- 33) Nine unlicensed payout gaming machines were disabled and the contents were seized.
- 34) Seven Section 34 Environmental Protection Act duty of care notices are to be served on businesses requiring them to provide proof of their waste contracts. Failure to provide these will result in £300 fixed penalty notices being issued.
- 35) One £100 fixed penalty notice were issued for not using the prescribed waste receptacles contrary to section 47ZA & 47ZB of the Environmental Protection Act 1990.
- 36) Three £300 fixed penalty notice was issued to a business that did not have a commercial waste contract.
- 37) Five premises had unlicensed alcohol confiscated.
- 38) One electricity box was changed for being broken, no meter reading could be taken.
- 39) Ten people had items confiscated for Illegally Street Trading. One person will be interviewed for this offence with a view to prosecution.
- 40) One vehicle was served with a fixed penalty notice for being on the highway without an MOT

NOISE ENFORCEMENT

APRIL TO SEPTEMBER 2007 - Out of hours Enforcement Response team

The team have dealt with 4,794 complaints about noise and served 73 noise abatement notices and issued 229 written warnings

Performance, even at a projected 9,000 complaints per annum, has been good with 98% of complaints about noise receiving a response within 1 hour (90% within 30 minutes) and 97% receiving an assessment visit where required within 2 hours (78% within 60 minutes)

There has been an increased emphasis on working to resolve noise issues, especially those which are business related. Meeting with business proprietors who may not have been present at the time of an incident and working with them to identify a solution has proved useful to both sides

The number of teams operating within our busiest times has been increased and this will continue into the winter, a time during which we generally receive fewer complaints. This will enable response times to be good even during the busy weekend periods and festivals.

From October 2007 the noise response service will be available throughout the weekend with no service between 5am and 10am.

The noise website has been remodelled and now contains new information. Enquiries about noise through the website are now imported directly into the M3 database although we still only take complaints about noise which need a fast response by telephone. The M3 database has now been operational for over 12 months and is enabling improved information storage and sharing

New provisions, recently finalised through London councils under the London Local Authorities Act 2004 will enable breaches of a noise abatement notice to be dealt with by administrative penalty [Fixed Penalty Notice] rather than as a criminal prosecution. Implementation is expected in early 2008.

In the next couple of months the team will be re-locating and they will have just one base for their operations rather than the current arrangement of a Monday to Friday day office and a weekend / out of hours base. This will bring efficiencies to the operation.

Joint working with Homes for Haringey has enabled action to be taken against noisy tenants in co-operation with the Tenancy Management Officers

HOME INFORMATION PACKS

For some years the government has been aiming to make the process of house purchase less difficult for buyers. One of the problems has been that buyers have to carry out a number of enquiries, including structural surveys and local authority searches; these cost money which is wasted if a sale does not take place. It can sometimes happen that if there are several buyers who end up not buying a house they have all spent money on surveys and searches on the same property.

The government's suggested solution was to make it the seller's responsibility to make these enquiries and then provide the resulting information to the buyers. This would mean that there was only one set of expenses. Part 5 of the Housing Act 2004 made it a requirement that sellers would have to provide this information, known as a Home Information Pack ('HIP'). It was planned that this would apply to all residential property from early summer 2007, but the government then made a series of last minute changes to the scope of the requirements and their timing, so that local authorities were unable to provide meaningful advice to the public.

The current position is that all 4-bedroom properties had to have a HIP if they were first put on the market on or after 1 August 2007, and all 3 bedroom properties from 10 September.

Putting a property on the market means making it available for a member of the public to buy, and normally implies some sort of advertising.

The responsibility for providing a HIP normally lies with the estate agent if there is one; if there is not then the seller will have to provide it. That individual is referred to as a 'Responsible Person'.

There is certain information which HIPs must contain and some other information which they may have. They may not have anything else, and in particular the packs must not have any advertising material. The compulsory material includes evidence that the seller has the right to sell the property, and the optional material includes a report on the condition of the building. Originally, packs had to have this report, but the requirement was dropped at the last minute.

The required (ie compulsory documents) are:

- A home information pack index
- An energy performance certificate
- A sale statement , providing some basic information , including the property address, name of the seller, nature of the interest being sold and whether it is registered or unregistered
- Evidence of title eg copy of the Land Registry entry
- Special information if the property is leasehold or commonhold
- Search results from the local land charges register
- Search results from the 'local enquiries' eg re possible development in the area
- Search results relating to drainage and water matters

Enforcement of the Act is a duty on local weights and measures (Trading Standards) authorities .

Officers have powers to see and take copies of any document in a HIP. It is an offence to obstruct an officer in the course of his or her duty, and there is a maximum fine of £5000. A 'Responsible Person' who actually fails to provide a HIP at all does not commit an offence, but does breach a duty and is liable to a fixed penalty, currently set at £200. Unlike fixed penalties for matters such as dropping litter, this is not enforceable in the Magistrates Court. Persons who do not pay can only be pursued through the County Court as a civil debt. Estate agents who do not comply with the law risk being reported to the Office of Fair Trading, who are likely to treat this as an 'undesirable practice'; this could lead to persistent offenders being banned from estate agency work under section 3 of the Estate Agents Act.

The civil penalties are not much deterrent in themselves as they are less than the likely cost of compiling a HIP. As far as enforcement is concerned, it is intended to follow the suggestion made by LACORS. Their view, as expressed in August was that Council trading standards services will generally take action only in cases where there has been deliberate fraud or repeated offences, so the likelihood of a HIPs action against a private individual will be very rare.

In Haringey we would be looking to investigate complaints from buyers ; it is too soon to know how many we might get.

CABINET MEMBER QUESTIONS: Councillor Nilgun Canver
Cabinet Member for Enforcement and Safer Communities

From Councillor John Bevan

Question 1

I am aware that neighbourhood wardens have ceased the use of bikes, which enabled them to move much quicker between the various locations that they are involved in. I notice that the NEIGHBOURHOOD POLICING TEAMS have just introduced bikes for their teams and I understand that they are thrilled at how quick they can now get around their various areas. Please can I be advised as to when the issues that have prevented the wardens using bikes will be resolved and the date that the wardens will be able to resume the use of bikes

Answer

There have been 3 separate incidents where a warden has claimed to have had an accident which involved one of the warden's bikes and there has been a claim of injury. However subsequent investigations into these incidents have not found the council to be at all responsible.

As part of the investigations all bikes were taken off the road. The investigations showed that the allegations regarding maintenance was false, however regular inspections of each bike have identified a significant requirement for maintenance. The service has historically had difficulties in finding a suitable qualified and reliable mechanic to carry out the repairs, and in addition to this the current budget pressures that are present within the service prevent maintenance expenditure taking place.

Security of bikes has also been an issue and despite the purchase of secure locks over time a number of bikes have been stolen.

Our risk assessment of the use of bikes has identified a need for accredited training and assessment. Locating a suitable person to deliver cycling training to those wardens that have not already received as well as refresher training has proved problematic.

Evaluation by management of how the bikes are used and deployed by wardens show that although the bike allow wardens the ability to travel around the borough with ease they do not enhance the patrolling and observation function. Officers tend to be more rightly concerned with riding the bike as opposed to looking for street scene issues.

The police have achieve great success with bikes for several reasons, they allow access to difficult to reach areas of the borough, pursuit of offenders can be conducted where other police vehicles cannot travel for example alleyways and response to incidents can be quicker in certain circumstances due to traffic conditions locally.

A review of the future use of these bikes will now be undertaken.

Question 2

Please can I be advised when the manager responsible for licensing and other issues concerning houses in multiple occupations resigned. Please also advise me when the replacement manager was recruited, if this position has still not been recruited to please advise me as to why this is and the future plans / dates to recruit to this position.

Answer

The current structure for Housing and Health provides for a service manager responsible for private rented sector housing and a new lead officer for HMO licensing. The service manager position has not been recruited to as the substantive post holder is on secondment to the Adaptation service and the post is not available for permanent recruitment

Cover for this post was through an acting up arrangement which started in August 2006 and ended in February 2007 when the position holder left to take up a permanent position at that level in another authority.

The establishment for this service is 19 with two posts to be deleted as part of efficiency savings for 2008/9. There are currently 17 officers in post of which 4 are on secondment to the new Adaptations service, including the post holder of the Housing and Health service manager position. These secondments were scheduled to end in March 2007 but delays in that service has meant that permanent recruitment has not proceeded. Extensions were agreed based on an expected early timetable for recruitment and because of the service difficulties that would otherwise be experienced.

Formal notice to end the secondments with the Adaptations service has now been served, and post holders are scheduled to return to their substantive posts on 19th October 2007. As a consequence there will be a full establishment when the service transfers to the new Strategic and Community Housing Service in November 2007.

From Councillor Catherine Harris:

Question 3

What is being done to protect law abiding teenagers in the Wood Green area, given the series of gun related incidents and youth on youth crime that is currently being investigated by the police?

Answer:

The Safer Haringey Partnership is working together to ensure that the whole of the borough is safe for all law abiding citizens. Responses to youth violence and preventative measures to protect young people in the Wood Green area specifically are described below:

Video Sentries

The Video Sentries initiative was devised as a means of combating crimes such as street robbery, burglary, theft and violent assault using unmanned, fixed surveillance cameras, deployed within premises in a crime prone area. These cameras connected to time lapse digital video recorders record pedestrian traffic continuously within the hotspot area. In this way a "snapshot" is available of people in the vicinity of a reported offence at the time committed providing both evidence and valuable intelligence. From descriptions given by victims or witnesses, it is hoped that a still image of the suspect can be obtained from which a subsequent identification and arrest can be made.

Wood Green High Road is covered on both footways from Wood Green Tube Station to Turnpike lane Tube Station. This system includes a 25 Mega pixel wide angle camera at Hollywood green capable of capturing the whole footway and junction and giving a resolution capable of reading the headlines on a newspaper being held by someone on the pavement.

Safer Haringey CCTV van

This van is regularly parked outside Hollywood Green to act as a deterrent and to reassure the public.

Safer Transport Team:

The Safer Transport Team was launched in Haringey on 30th April 2007. This team comprises two Sergeants and 18 Police Community Support Officers (PCSOs). The team has three priorities:

- 1. To reassure members of the public and transport staff*
- 2. To reduce crime in and around transport hubs*
- 3. To reduce anti-social behaviour (ASB) in and around transport hubs*

The team provides high visibility patrols in three areas across the borough one of which is from Wood Green to Turnpike Lane; a team of 8 officers are dedicated to patrolling this area.

Since their launch the team has confronted over 1,000 individuals concerning ASB or suspected crime, a large proportion of these are known criminals involved in street robbery. According to central MPS research crime and ASB around the transport hubs in Wood Green and Seven Sisters has reduced by 30% between April and June 2007 compared to the same period last year.

Q-Cars

This is a dedicated rapid response team comprising highly experienced officers. The team responds to robbery reports at the scene and conduct a thorough investigation while driving around the borough searching for the suspect. The team works closely with the Borough Intelligence Unit and the Robbery Squad. The high quality information gathered by the Q-Cars team contributes to successful convictions. It is also reducing false reporting and contributing significantly to increased victim confidence and intelligence gathering.

This team operates across the borough but are deployed in robbery hotspots including Wood Green.

Operation Curb extended patrols in Wood Green

This is a London-wide operation to tackle violence among young people. Under Operation Curb, each London borough is proactively targeting known offenders and carrying out increased patrols to reassure local communities. Wood Green is one of the areas within which such extended patrols are taking place.

Say Yes Challenge (Social Awareness: Youth Enterprise Scheme)

From September 2007 to January 2008 a group of young people from St Thomas More School is participating in a business challenge to develop ideas to tackle crime and anti-social behaviour in Haringey.

Over a 12-week period the students will work as mini companies with their own business mentor to devise a practical and innovative solution to community safety issues in Wood Green. Their proposed project will be pitched to a panel of judges in January 2008. This programme provides the opportunity for local young people to take the lead in devising solutions to issues that affect them.

Question 4

What is being done to protect women walkers using Alexandra Park from attacks and sexual harassment and inappropriate behaviour (men have been exposing themselves) from a safety angle. Is the council satisfying the requirements of the new 'gender duty '(April 2007) concerning this issue?

Answer

The Parks Constabulary patrols the park on a regular basis and spends an average of 70 hrs a month doing so. They attend all incidents that are reported to them. Since January 2007, the Parks Constabulary has received 2 reports from the police of men exposing themselves and both were in mid June. On both occasions, officers attended within 10 minutes of the report and the area was searched. No suspect was found and there have not been any further reports.

Should the situation, alter and warrant particular attention, a multi-agency meeting could be held to look at a gender impact assessment for the area.

The local Safer Neighbourhood Team patrols the park a couple of times per shift. They work closely with the Parks Constabulary and also draft in plain clothes police support where necessary. They have perfected a technique of approach and engagement with park users which is proving to be effective and non-alarmist. The team reports a small number of exposure offences during the Summer months. They are familiar with one serious sexual assault in the park which stemmed from an encounter in the West End. There is good cross-borough liaison with inner London boroughs such as Westminster.

The Council is fully complying with the new Gender Equality Duty, introduced this year. The details are as below:

Gender Equality Duty 2007

The Equality Act 2006 introduced the new gender equality duty which requires the public sector to promote gender equality. All public authorities as employers and service providers are required to have due regard to;

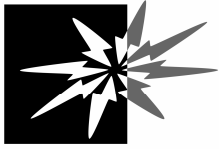
- The need to eliminate unlawful discrimination and harassment*
- And to promote equality of opportunity between men and women*

Under the specific duties there will be three key duties which will have a focus on outcomes and actions:

- Publish a gender equality scheme and reviewing on a 3 year cycle*
- Publish an equal pay policy*
- Conduct gender impact assessment*

Haringey Council has published an Equalities scheme that includes gender and carries out Equalities Impact Assessments that include gender as part of the 6 key equalities strands.

This page is intentionally left blank



Haringey Council

Agenda item:

[No 1]

Overview and Scrutiny Committee

On 22 October 2007

Report Title: **Closure of Continuing Care Beds at St. Ann's Hospital – Consultation by Barnet, Enfield and Haringey Mental Health Trust.**

Forward Plan reference number (if applicable): N/A

Report of: Chair of Overview and Scrutiny Committee

Wards(s) affected: **All**

Report for: **N/A**

1. Purpose

1.1 To comment on the proposal by Barnet, Enfield and Haringey Mental Health Trust to close Pine Ward at St. Ann's Hospital.

2. Introduction by Cabinet Member (if necessary)

2.1 N/A

3. Recommendations

3.1 That the Committee comment, as appropriate, on the proposal by Barnet, Enfield and Haringey Mental Health Trust to close Pine Ward.

Contact Officer: **Rob Mack, Principal Scrutiny Support Officer, 020 8489 2921**
rob.mack@haringey.gov.uk

4. Local Government (Access to Information) Act 1985

4.1 Background Papers:

The background papers relating to this report are:

Haringey Health Scrutiny Protocols

These can be obtained from Robert Mack – Principal Scrutiny Support Officer on 020 8489 2921,
 7th. Floor, River Park House

e-mail: rob.mack@haringey.gov.uk

5. Report:

- 5.1 Barnet, Enfield and Haringey Mental Health Trust are proposing a reduction of 12 Category 1 continuing care beds (dementia) in the Greentrees Unit at St Ann's Hospital. The service has 36 beds in total - 24 beds on Chestnut Ward and 12 beds on Pine Ward. The Trust feel that the size of the service is now too large and many beds are now surplus to requirements. The bed surplus has been created through significant performance improvements in delayed transfers of care in older peoples mental health services and greater choice for patients, with improvements in the volume and type of residential provision available locally in Haringey. Savings arising from the closure are likely to be in the region of £500,000 per annum.
- 5.2 In July 2007, 13 of the 36 beds were vacant. Following a meeting between staff and relatives, it was agreed to move existing Pine Ward patients (10 patients) to vacant beds on Chestnut Ward, allowing Pine Ward to be temporarily closed pending further consultation on the future bed model required. Chestnut Ward is located directly opposite Pine Ward in the Greentrees Unit. Even with the transfer of Pine Ward patients, there will still be 3 vacant beds on Chestnut Ward. There are also six patients from Enfield on Chestnut Ward who are due to transfer to Chase Farm Hospital in April 2008 as part of the larger repatriation programme of the Trust.
- 5.3 The Patient and Public Involvement Forum (PPIF) has been closely involved in the temporary changes that were implemented and are also involved in plans to refurbish most of the Greentrees Unit during the next year. The view of the PPIF is that the proposed closure is practical and understandable considering the number of surplus beds
- 5.4 The Pine Ward patients who transferred to Chestnut Ward all have severe dementia. All of their relatives were involved and agreeable to the transfer, although there is one patient who does not have a close relative and they have referred to the Independent Mental Capacity Advocacy service.
- 5.5 The improvement in moving patients out of hospital when they are ready to be discharged has implications for the social care budget, which has to fund the future residential care needs provision as appropriate. For example, moving someone into long term care earlier will incur an additional cost to the social care budget of around £500 per week. The original intention of the Mental Health Trust was to reduce bed provision in the Borough and to reinvest the savings in community based services that will help prevent admission into hospital or long term care. However, the Mental Health Trust has indicated that savings will be used initially to pay for cost pressures elsewhere within the Trust.
- 5.6 There is a general requirement for NHS bodies to consult with patients and the public, including a duty to consult with Overview and Scrutiny Committee under Section 11 of the Health and Social Care Act 2001. In addition, there is also a specific duty to consult on what are termed as "substantial variations" to local services under Section 7 of the Act. Discussions have taken place with the Trust

on their proposals and, in particular, if they could be described as constituting a “substantial variation or development” to services. Any proposals that are considered to fall into this category are subject to a statutory consultation process with Overview and Scrutiny Committee.

- 5.7 The consensus of opinion amongst relevant stakeholders, including the Mental Health Trust and Social Services, is that the proposals do not constitute a substantial variation to services. This is due to the comparatively small number of patients involved, the limited effect that the proposed change will have on them and the fact that the proposed changes will not affect the accessibility of the service or the method of service delivery. However, concurrence with this view by the Committee would still give it the power to make comments and recommendations to the Mental Health Trust as appropriate under its Section 11 powers, albeit without the power of referral to the Secretary of State that Section 7 provides.
- 5.8 Representatives from the Mental Health Trust will be attending the meeting to outline their proposals and answer questions. In addition, relevant stakeholders have been invited to submit any comments that they may have to the Committee.

6. Equalities Implications

The Committee may wish to consider any equalities implications that the proposal by the Mental Health Trust may have.

7. Consultation

Members may also wish, as part of their consideration, to satisfy themselves that the Trust has consulted appropriately with relatives and stakeholders.

This page is intentionally left blank

Urban Environment

1st Floor, River Park House, 225 High Road, Wood Green, London N22 8HQ

Tel: 020 8489 1325 Fax: 0208 489 1335 Minicom:

www.haringey.gov.uk

Director of Urban Environment Niall Bolger



Haringey Council

Agenda item:

Report to Overview and Scrutiny Committee**on 22 October 2007**

Report Title: **Progress Update on the Scrutiny Review of repairs to highways and footpaths.**

Report of: **Niall Bolger, Director of Urban Environment**

Wards(s) affected: **All**

Report for: **Non Key decision**

1. Purpose

1.1 To report on progress in achieving the recommendations of the March 2006 Scrutiny Report on repairs to highways and footpaths.

2. Recommendations

It is recommended that the Committee:

2.1 Notes progress to date in addressing the recommendations of the scrutiny report on repairs to highways and footpaths.

2.2 Notes the further action to be taken.

Report Authorised by: **Niall Bolger, Director of Urban Environment**

Contact Officer: **Mike Tobin, Interim Head of Highways Services : Telephone: 0208 1777**

3. Local Government (Access to Information) Act 1985

Background documents:

3.1 Executive Responses to Scrutiny Review of Repairs to Highways – 25 July 2006

3.2 Streetscene Business Plan 2007/8

4. Strategic Implications

- 4.1 The Government's national target to resolve the current backlog of highways maintenance is 2010. Improving the condition of the road infrastructure is a priority in the Council Plan and measures of improving the condition of roads and pavements are key performance indicators. The recommendations of the Scrutiny Report can contribute to achieving this priority and improved performance.

5. Financial Implications

- 5.1 A number of recommendations of the Scrutiny Review relate to the development of a Highways Asset Management Plan and using this to secure additional investment for pavements and carriageways. This longer term investment needs have yet to be agreed by the Council.
- 5.2 The 2007/08 budget allocation for the planned maintenance of roads and pavements is £1.445m. This budget is currently been used to implement schemes approved in the Highways work plan and that will contribute towards improving the best value performance indicators for roads and pavements.

6. Legal Implications

- 6.1 The Highway Authority has a duty of care under The Highways Act 1980 to maintain the public highway for safe use by all.
- 6.2 The New Roads and Street Works Act 1991 (NRSWA) make Utility Companies entirely responsible for the management of their street works. The legislation empowers local highway authorities to improve co-ordination of road works to the benefit of road users and residents.
- 6.3 The Traffic Management Act 2004 places a statutory duty on all local authorities to expedite the movement of traffic (including pedestrians and cyclists) safely on its own and the networks of neighbouring boroughs and Transport for London's network.

7. Equalities Implications

- 7.1 The Council's Equal Opportunities Policy requires services to be provided to all stakeholders. It is therefore imperative that highway locations are adequately maintained to ensure safe use by all categories of highway users.
- 7.2 The Disability Discrimination Act also requires highway authorities to ensure that safe access is provided disabled users of the public highway. It is important that highway locations are adequately maintained to avoid contraventions of the stipulations of this Act

8. Consultation

8.1 N/A

9. Background

- 9.1 Overview and Scrutiny conducted a review of the council's process and procedures for repairs to highways and footpaths in March 2006. The purpose of the review was primarily to focus on repairs; maintenance and communication issues affecting the Highways Service.
- 9.2 A report containing the executive responses to the report's recommendations was presented to the Cabinet of the Council in July 2006. The Cabinet agreed the report's recommendations and requested that these are incorporated within the Streetscene Business Plan for 2007/08.
- 9.3 The 2007/08 Streetscene Business Plan was produced in April 2007 and contains actions to take forward these recommendations. An update of progress in implementing the recommendations and further action planned are detailed in Appendix 1 to this report.
- 9.4 Results of best value performance indicators generated from the annual condition survey conducted in 2006 are detailed Appendix 2. The best value indicators are the percentage lengths of highway that have exceeded the point where structural repairs must be considered.

10. Conclusion

- 10.1 Improving the condition of the road network and infrastructure is a key priority for the council and the recommendations detailed in the Scrutiny Report have provided a useful contribution towards improving our services delivered to achieve this aim.
- 10.2 It is recommended that the Committee notes progress on the recommendations of the scrutiny report and further action planned.

11. Use of Appendices / Tables / Photographs

Appendix 1 – Update on implementation of recommendations of the Scrutiny Review on repairs to highways and pavements in Haringey

Appendix 2 – Summary of 2006 Best Value Performance Indicators

APPENDIX ONE
Update on implementation of recommendations of the Scrutiny Review on repairs to highways and pavements in Haringey

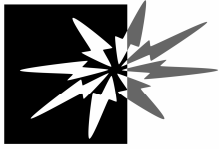
Summary of Recommendation	Updated Comments (Oct. 2007)	Future Actions
<p>1. Utilise Asset Management Plan to secure appropriate investment in infrastructure.</p>	<p>A draft highway asset management plan has been produced. Key areas of the plan include;</p> <ul style="list-style-type: none"> • IT Systems • Procurement options • Survey information • Inventory Information 	<p>A report will be forwarded to the Cabinet of the council in the new year to detail financial implications of implementing actions proposed in the Asset Management Plan.</p>
<p>2. Explore alternative funding for maintenance of road network.</p>	<p>This is being explored as part of the development and implementation of the recommendations contained in Highways Asset Management Plan.</p>	<p>As above</p>
<p>3. Prioritise future budgets so that better value for money can assist the department's move towards robust system of maintenance.</p>	<p>A substantial bid has been submitted for budget allocation in the 2008/09 capital bid programme to implement an integrated programme of maintenance of the highway infrastructure.</p>	<p>If funding is successful we will utilise budget allocations from the successful capital funds to implement an integrated programme of planned maintenance of highways, pavements and drainage</p>

<p>Summary of Recommendation</p>	<p>Updated Comments (Oct. 2007)</p>	<p>Future action</p>
<p>4. Review practice of continual patching of defective surfaces just below intervention levels.</p>	<p>Current investments limit the amount of locations that can be treated annually. With the asset management plan and long term integrated works programme in place defective locations identified via actual deterioration models will be treated in accordance with best practice</p>	<p>As above</p>
<p>5. Consider how life spans of highway locations can be prolonged & financial implications of changes in materials or practice to achieve this.</p>	<p>Streetscene is considering this as part of the development of the Asset Management Plan. Life spans of highway can be prolonged by carrying out total reconstruction of roads and pavements. The cost of total reconstruction is about five times the cost of conventional surface replacement.</p>	<p>Future mitigation of highway deterioration will be addressed through implementing an integrated forward works programme that is linked to the recommendations contained in the Highways Asset Management Plan.</p>
<p>6. Ensure housing developers reimburse the council for costs incurred to repair damage they cause to highway locations.</p>	<p>Highways have been successful in ensuring that large scale developments secure approval to construct temporary footway crossings to during construction. A appropriate deposit is secured and costs incurred in repairing damaged sections is recovered from this amount.</p>	<p>Streetscene will continue to improve liaison and communication with Development and Building Control departments to ensure all small scale domestic developments are notified and appropriate deposits secured to cover repairs to damaged highway</p>

Summary of Recommendation	Updated Comments (Oct. 2007)	Future action
<p>7. The Arboricultural section should adopt best practices for tree management & maintenance</p>	<p>There is currently a Trees Management plan in place. Trees form part of the Asset Management Plan. Highway trees are inspected and maintained at specified intervals. Pro-active works to minimise nuisance issues are also undertaken as and when required. We are currently surveying the entire tree stock with a view to update the existing database.</p>	<p>Management of the trees will be improved through the tree survey and the actions identified as part of the Asset Management Plan.</p>
<p>8. Lobby TfL to secure additional budget allocations to finance damage caused by buses using minor residential roads.</p>	<p>The department actively pursues this at regular Traffic liaison meetings and this recommendation has been formally put to them for comments/action</p>	<p>Highways Services will continue to make representations to seek appropriate funding from TfL and if escalate the matter if necessary.</p>
<p>9. Explore strategies to involve Statutory Undertakers in agreeing co-ordinated approach to streetworks to ensure costs & disruptions are minimised.</p>	<p>We hold quarterly meetings for co-ordination of streetworks. This statutory requirement. Monthly or bi-monthly liaison meetings held for major schemes. LBH took part in TfL advance planning pilot with neighbouring boroughs and will use experience gained for future streetworks management.</p>	<p>We are arranging for future periodic meetings with Utilities to develop good working relationships and identify areas of mutual assistance.</p> <p>The most recent meeting was held on 09 October, one of the key actions agreed was for an annual meeting to be held to discuss longer term plans and the implications of the Traffic Management Act.</p>

Summary of Recommendation	Updated Comments (Oct. 2007)	Future action
<p>10. The Highways Services & Thames Water should undertake assessment of main drains to establish condition and long term implications of the borough's drainage system.</p>	<p>This has been incorporated in proposals detailed in the council's highway Asset Management Plan.</p>	<p>Future condition surveys and assessments will be conducted as part of updating of inventory data with a view to identify areas for long term maintenance and upgrading.</p>
<p>11. All Statutory Undertakers undertaking work in the borough should leaflet all stakeholders with details of work, duration & contacts for emergencies.</p>	<p>This practice is in place for major and planned works. Weekly leaders briefing also provided detailing ongoing/proposed works</p>	<p>We have contacted all utility companies working in the borough to provide better information on project details on site, particularly and we will continue to monitor and enforce this rigorously.</p>
<p>12 Highways to review communication procedures involving stakeholders</p>	<p>Highways service is actively involved in Area based working which is also an initiative designed to improve communication links with stakeholders. 'A Road to improvement' survey has also been completed. This survey was designed to identify key areas for improvements as perceived by residents, over 3000 responses were received and this has helped to inform our PBPR submission.</p>	<p>We will be conducting future customer satisfaction surveys on some completed highway improvement schemes.</p> <p>We will also be looking at the Road to Improvement data survey in more detail.</p>

This page is intentionally left blank



Haringey Council

Agenda item:

[No 1]**Overview and Scrutiny Committee****On 22 October 2007**

Report Title: **Healthcare for London: A Framework for Action – Consultation by NHS London/Establishment of Joint Overview and Scrutiny Committee**

Forward Plan reference number (if applicable): N/A

Report of: Chair of Overview and Scrutiny Committee

Wards(s) affected: **All**

Report for: **N/A**

1. Purpose

- 1.1 To report on the consultation process for the Healthcare for London: A Framework for Action report by NHS London and to agree, in principle, to Haringey's participation in a Joint Overview and Scrutiny Committee to look at the report in detail.

2. Introduction by Cabinet Member (if necessary)

- 2.1 N/A

3. Recommendations

To recommend the following to full Council on 26 November:

- 3.1 That Haringey participate in the proposed London-wide Joint Overview and Scrutiny Committee being established to respond to the consultation document issued by the Joint Committee of PCTs on the models of care outlined in *Healthcare for London: A Framework for Action* by the statutory deadline.
- 3.2 That the Assistant Chief Executive (Policy, Performance, Partnerships and Communication Service) be delegated authority to agree the detailed terms of reference for how the Committee will operate in consultation with the Chair of Overview and Scrutiny Committee but subject to the proposed draft terms of reference being reported to the November Council for Members approval if they are available by then.
- 3.3 That Councillor Gideon Bull be appointed as the representative and Councillor Egan as deputy representative from the London Borough of Haringey to the London Joint Overview and Scrutiny Committee.

3.4 That, in the event of the Council being entitled to two places on the body, officers will report with a recommendation for a further representative to the November Council after consulting the Chair of Overview and Scrutiny Committee.

Contact Officer: **Rob Mack, Principal Scrutiny Support Officer, 020 8489 2921**
rob.mack@haringey.gov.uk

4. Local Government (Access to Information) Act 1985

4.1 Background Papers:

The background papers relating to this report are:

Haringey Health Scrutiny Protocols

Healthcare for London: A Framework for Action

These can be obtained from Robert Mack – Principal Scrutiny Support Officer on 020 8489 2921,
7th. Floor, River Park House

e-mail: rob.mack@haringey.gov.uk

5. Report:

5.1 In December 2006, NHS London asked Professor Ara Darzi to carry out a review of London's healthcare. Professor Darzi worked with clinical experts throughout the capital and abroad, held large-scale public engagement events and undertook an opinion survey on the public's perception of London's healthcare to help formulate his recommendations.

5.2 His resulting report *Healthcare for London: A Framework for Action* was published on 11 July. It sets out:

- Eight reasons why the status-quo of healthcare in London is unacceptable.
- How healthcare in London will need to change over the next ten years, driven by demographic changes and technological developments.
- Common principles for future healthcare services and seven specific clinical areas.
- Future models for how care should be organised.
- Some of the drivers that will make the report's recommendations a reality, and the next steps.

- 5.3 NHS London has set up a consultation programme on the models of care and delivery set out in the report. The framework for the consultation is as follows:
- A first-stage pan-London formal consultation on the models of care and delivery models.
 - A second-stage consultation on the application of these models to services in London. This would be subject to the outcome of consultation on the models and would follow on from that consultation. It is likely that second-stage consultations would take place at different levels – pan-London, sector (a cluster of PCTs), or individual PCT – reflecting the nature of changes being proposed.
 - A formal fourteen-week first-stage public consultation period led by PCTs, running from 29 October 2007 through to 1 February 2008 (extended from the twelve week norm because of the holiday period).
- 5.4 A joint committee of London PCT's will be established to lead on the consultation. This will involve:
- Approving the consultation document.
 - Receiving the report on the outcome of consultation and the Health Inequalities Impact Assessment (HIIA) on *A Framework for Action* (the latter to be commissioned).
 - Taking decisions on the models of care and delivery models taking into account the outcome of the first-stage consultation and Health Inequalities Impact Assessment.
- 5.5 NHS London has invited all London Boroughs to consider establishing a Joint Overview and Scrutiny Committee (JOSC) to respond to the consultation. Its role would be:
- (a). To scrutinise the models of care outlined in the Darzi review and decide whether these are in the interests of the health service in London
 - (b). To decide whether the consultation process is adequate
 - (c). To examine the joint committee of London PCT's response to the consultations.
- 5.6 Boroughs will only have the legal power to scrutinise the report as part of the JOSC and not individually.
- 5.7 The large scale changes proposed in the report clearly constitute substantial variations or development to services for all London Boroughs and it is also possible that the changes will also constitute substantial variations or developments to some local authorities outside of London. It is therefore likely that will be a statutory duty for all such local authorities affected to establish and participate in a JOSC. Preliminary discussions have on the setting up of a JOSC have already taken place between NHS London and the London Scrutiny Network (LSN).

- 5.8 Officers from the LSN met on 10 September to discuss the issue. It should be noted that the LSN is an advisory body only and it is the individual OSCs within each Borough that will make the decision on any joint working. 29 Boroughs attended the meeting. In the discussion that took place, the invitation to set up a JOSC was broadly welcomed. However, some reservations were raised about the practical and logistical implications of individual boroughs OSCs/Councils agreeing to the setting up of a Joint Health Overview and Scrutiny Committee (JOSC) and how and at what stage scrutiny could best add value to the consultation. Setting up such a body and ensuring that it functions effectively is likely to be challenging, not least because of the potential size of the JOSC.
- 5.9 However, the principles outlined within the report will have far-reaching consequences for NHS services in the capital and only the first-stage consultation will provide an opportunity for comment and discussion on the models as a whole. The purpose and nature of the stage one consultation will be to seek views on the models of care (maternity and newborn care, staying healthy, mental health, acute care, planned care, long-term conditions, end-of-life care) and of delivery (home, polyclinic, local hospital, elective centre, major acute hospital, specialist hospital), as set out in the report.
- 5.10 Later consultations will focus on the application of particular models in particular parts of London and will happen to different timescales. They will not, therefore, deliver an informed discussion about the models and how they fit together. Later consultations will also build on the first-stage decisions. The practical effect of this is that where decisions are taken on models at the end of the stage one consultation there will not be an opportunity to reopen those decisions subsequently.
- 5.11 A decision not to take part in the JOSC will therefore entail foregoing an input into decisions that may have considerable long term implications on Haringey and whose impact will be reflected in future changes to local services. A number of Boroughs have already indicated that they wish to participate in the JOSC and, although a large number still have to make a decision, it appears likely that a significant proportion will eventually take part.
- 5.12 It is therefore recommended that Haringey agree to participate in the JOSC. Due to the large number of local authorities potentially involved, representation is likely to be limited to one per Borough and it is therefore recommended that the Chair be appointed as Haringey's representative.
- 5.13 Due to the tight timescale involved, it may not be possible to get the approval of full Council to the terms of reference for the JOSC, as required within the Constitution, before the work of the JOSC begins. It is therefore recommended that the power to agree this be delegated to officers in consultation with the Chair of Overview and Scrutiny Committee. However, if the draft terms of reference are ready by mid-November, they would be reported to the 26 November full Council for Members' approval.
- 5.14 The rules on political balance apply to the appointment of representatives to the JOSC but the Minority Group would only have an entitlement to a place in the event of each Borough being allocated three places, which at this stage appears very unlikely. In the event of two or more places per Borough being allowed, a further report would be made to full Council to appoint additional representative(s) after consultation with the Chair.

6. Equalities Implications

The JOSOC will, as part of its work, need to consider carefully the equalities implications of the proposals within the Darzi report and, in particular, the Equalities impact Assessment undertaken by the Joint Committee of PCTs.

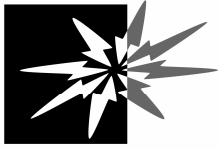
7. Consultation

The JOSOC will also wish, as part of their consideration, to satisfy themselves that the PCTs have consulted appropriately with relatives and stakeholders.

8. Comments of the Head of Legal Services

The legal and constitutional implications have been included in the body of the report.

This page is intentionally left blank



Haringey Council

Agenda item:

[No 1]

Overview and Scrutiny Committee

On 22 October: 2007

Report Title: **Barnet, Enfield and Haringey Mental Health Trust/The North Middlesex University Hospital – Public Consultation on Applications for Foundation Status – Response by Overview and Scrutiny Committee**

Forward Plan reference number (if applicable): N/A

Report of: Chair of Overview and Scrutiny Committee

Wards(s) affected: **All**

Report for: **N/A**

1. Purpose

1.1 To agree a process for considering a response to the public consultations being undertaken by the Barnet, Enfield and Haringey Mental Health Trust and the North Middlesex University Hospital on their applications for foundation status.

2. Introduction by Cabinet Member (if necessary)

2.1 N/A

3. Recommendations

3.1 That a scrutiny review panel be set up to consider the proposed applications and recommend comments to be made on behalf of the Overview and Scrutiny Committee.

3.2 That the scope and terms of reference for the review, as outlined in the report, be approved.

Contact Officer: **Rob Mack, Principal Scrutiny Support Officer, 020 8489 2921**
rob.mack@haringey.gov.uk

4. Local Government (Access to Information) Act 1985

4.1 Background Papers:

Centre for Public Scrutiny (CfPS) briefing paper for overview and scrutiny committees on NHS foundation trusts.

These can be obtained from Robert Mack – Principal Scrutiny Support Officer on 020 8489 2921, 7th. Floor, River Park House, 225. High Road, N22 8LE

5. Report

- 5.1 Both Barnet, Enfield and Haringey Mental Health Trust and the North Middlesex University Hospital have been given approval by the Department of Health to pursue an application for foundation status. They will both be part of Wave 8 of applications by NHS trust. The consultation on their proposals will run for 13 weeks from 17 October to 16 January. Overview and Scrutiny Committee will be formally to comment on both these proposals.
- 5.2 NHS foundation trust hospitals are a new type of NHS organisation that are intended to be accountable to their local community rather than to central government. The aim is to make them more responsive to the needs and wishes of local people. However, they remain part of the NHS and are required to provide healthcare services that are consistent with NHS standards and principles.
- 5.3 The main advantage to NHS trusts in obtaining foundation status is that they can have greater financial freedom. It enables them to seek new sources of income, retain any surplus and decide, in partnership with the members' council, how best to spend their money to meet local needs.
- 5.4 NHS foundation trusts are governed by a members council that is elected by its members. Patients, the public, staff and local organisations are all able to become members. The members' council works with the hospital's board of directors to agree its strategic direction. There are three specific tiers of governance:
 - A membership that is made up of patients, staff local people and partner organisations, such as Primary Care Trusts (PCTs), GP practices, local authorities and voluntary organisations
 - A members' council of about 30 members which includes individuals elected from the membership and people appointed from partner organisations. This will include four members of staff
 - A board of directors made up non-executive and executive directors, the chairman and chief executive
- 5.5 Proposals to apply for foundation status cannot in themselves be regarded as 'substantial variations' to services and there is therefore no need for statutory consultation under Section 7 of the Health and Social Care Act 2001. However, there is a general duty on NHS trusts have to involve patients and the public in decisions about all changes under Section 11 of the Act and it is under this duty that consultation on this issue will be taking place. The specific purpose of the consultation, as outlined in the guidance to NHS trusts on applications for foundation status, is to obtain views from patients and the public on the overall strategy and governance arrangements.

- 5.6 Should the trust gain foundation status, there will still be a need for them to consult with Overview and Scrutiny Committee on any future “substantial variations” although the process for doing this has some differences. In particular, there will no longer be a right to refer contested proposals to the Secretary of State.
- 5.7 It is proposed that the terms of reference for the review be as follows:
- “To consider and comment as appropriate on the applications for foundation status by the Barnet, Enfield and Haringey Mental Health Trust and the North Middlesex Hospital NHS trusts and, in particular, their overall strategy and governance arrangements”
- 5.8 The Committee is currently in the process of responding to the application for Foundation Status by the Whittington Hospital. A small panel of Members of the Overview and Scrutiny Committee was set up to respond to the application as this allowed the proposals to be looked at in greater detail than would be possible at a meeting of the full committee. The Panel looked at the application in some detail and, as part of this process, was assisted by the provision of external expert advice.
- 5.9 The issues in relation to the applications from the Mental Health Trust and the North Middlesex Hospital are likely to be very similar and it is therefore suggested that the panel of Members appointed to consider both these applications be set up on the same basis as the panel that was appointed to consider the Whittington Hospital application i.e. drawn from Members of the Overview and Scrutiny Committee.
- 5.10 It is felt that the Panel will need to meet twice:
- One meeting each to receive the proposals from both of the trusts
 - A final meeting to consider appropriate responses on behalf of the Overview and Scrutiny Committee.
- 5.11 Key issues for the Panel will be as follows:
- Process: Has the consultation process to seek foundation status been adequate? Has the consultation process involved all sections of the local community? Has the process been open and clear? Have all views – negative as well as positive – been reflected in the application for foundation status? Will the trust act on and address any concerns raised in the consultation process?
 - Accountability: To what extent will foundation status increase democratic accountability and community ownership of health services? Will local people have more say in local health services? How can the trust ensure that the membership and management board reflect the diversity of the local community? Will the membership and board of governors have any influence on services?
 - Partnerships and the local health economy: Will the creation of the trust lead to a two-tier local health economy? Will the trust have a competitive advantage over other NHS trusts? What are the risks and benefits to partnership working and the stability of the local health economy? Is the

“duty to cooperate” effective? What will be the impact on the local health economy? How can it be ensured that the trust continues to be fully committed to local health improvement partnerships?

- Impact on local people: How will local people benefit? Will there be any negative impacts for local people? What impact will foundation status have on local health inequalities in health – especially unequal access to health services? Will foundation status improve health services for local people?

5.12 It is also recommended that the panel work closely with relevant PPI Forums in order to obtain a patient perspective on what the proposals might entail for local people. In addition, evidence should be sought from Haringey Teaching Primary Care Trust, who are a key stakeholder due to their strategic role in commissioning.

6. Equalities Implications

The review panel may want to consider whether the respective plans take into account the diverse nature of the local population and will not exacerbate

7. Consultation

Members may also wish, as part of their consideration, to look at both trust’s consultation plan on their application as well as their proposals for ongoing patient and public involvement should their application be successful.

8. Comments of the Head of Legal Services

A Scrutiny Review Panel must be appointed in accordance with the political balance rules. The Scrutiny Procedure Rules are set out in Part 4 section G of the Council’s Constitution. The other legal implications are contained in the body of the report.

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE
MONDAY, 10 SEPTEMBER 2007**

Councillors Councillors Bull (Chair), Egan (Vice-Chair), Davies, Jones, Mallett, Newton and Winskill

MINUTE NO.	SUBJECT/DECISION
OSCO32.	<p>WEBCASTING</p> <p>The meeting was webcast on the Council's website.</p>
OSCO33.	<p>APOLOGIES FOR ABSENCE</p> <p>Apologies for lateness were received from Councillors Davies and Mallett.</p>
OSCO34.	<p>URGENT BUSINESS</p> <p>There was no such business.</p>
OSCO35.	<p>DECLARATIONS OF INTEREST</p> <p>There were no such declarations.</p>
OSCO36.	<p>DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS</p> <p>There were no such items.</p>
OSCO37.	<p>CABINET MEMBER QUESTIONS - CABINET MEMBER FOR LEISURE, CULTURE & LIFELONG LEARNING</p> <p>The committee received a briefing and answers to questions from Councillor Dhiren Basu, Cabinet Member for Leisure, Culture & Lifelong Learning. The Cabinet Member stated that he was pleased with the progress being made thus far within his new portfolio.</p> <p>Members were informed that approximately 50% of investment into park regeneration was funded from external sources. It was noted that a voluntary sector approved suppliers list was being compiled, that well-being work was being brought together with the Well-Being Strategic Framework, co-ordinated by the Well-Being Partnership Board.</p> <p>In terms of the Culture area of the Cabinet Member's portfolio, current developments included the programme of art exhibitions at Hornsey Library, with plans to open a commercial gallery at the library being discussed. Plans for a literature festival focussing on local artists were also being worked on for next year. The borough was also involved in the Open House weekend, although Members expressed a desire that 'older' buildings be open to the public at next year's event.</p>

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE
MONDAY, 10 SEPTEMBER 2007**

	<p>Members expressed a desire for Haringey to be one of the greenest boroughs in the capital, and were informed that an Action Plan, attached to last year's Open Spaces Strategy, was being implemented. Members noted that a wider Greener Borough Strategy was under development. In terms of Council-owned green space, Members were informed that a list of open spaces organised by type did exist, although issues remained over encroachment. Officers stated that the focus on improving the borough's large open spaces did not mean that the smaller spaces were being neglected.</p> <p>RESOLVED:</p> <ol style="list-style-type: none"> 1. That the Assistant Director – Libraries, Culture and Learning pass onto partners and officers the committee's suggestion that more older buildings should be open for the 'Open House' event next year. 2. That the committee note the briefing and question answers.
<p>OSCO38.</p>	<p>LIBRARIES DEVELOPMENT PROGRAMME</p> <p>Members were informed by Officers over developments in the borough's libraries. These were enjoying a period of success, being in the top quartile of London libraries and with increased numbers of users and levels of service satisfaction.</p> <p>In response to Member enquiries, Officers stated that premises for a library within White Hart Lane ward had been investigated but a lack of suitable premises found. However, they promised to provide Members with information on the possibility of a mobile library for the ward. In terms of the Muswell Hill Library, a feasibility study for the work was being worked on with a timetable for the project to be produced in due course.</p> <p>The Head of Libraries informed Members that work was progressing in the allowing of the access of library materials externally using the internet, with some being already resources on-line and aspirations for digital book downloads in the future.</p> <p>In light of the recent high level of immigration from Eastern European into the borough, Officers stated that more Eastern European material was available in the borough's libraries, and that events such as 'Polish Days' were being held to engage with these communities.</p> <p>Officers confirmed that there would be a consultation on the new services to be provided at Hornsey Library.</p> <p>RESOLVED:</p> <ol style="list-style-type: none"> 1. That Officers ensure that in future reports to the committee adhere to the correct style.

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE
MONDAY, 10 SEPTEMBER 2007**

	<ol style="list-style-type: none"> 2. That Officers investigate options for a mobile library in White Hart Lane ward and provide information to the committee. 3. That the committee be provided with written details on the plans for 'Community Hub' libraries, and the 'Plus Plus Plus' initiative. 4. That the committee be provided with information on Polish and other Eastern European literature available in the borough's libraries. 5. That the report be noted.
<p>OSCO39.</p>	<p>UPDATE ON STREET CLEANSING SCRUTINY</p> <p>The committee was provided with an update on the progress made in the implementation of the recommendations made in the Scrutiny Review of Street Cleansing published on 13th March 2006.</p> <p>Members suggested that Neighbourhood Assemblies could be used as a means of consulting residents when deciding the location of new litter bins. Officers agreed to consult with the Assemblies together with the appropriate ward Councillors, and informed the committee that robust new litter bins had been ordered, and that they hoped to purchase additional bins this year.</p> <p>In light of the recent ban on smoking in enclosed public places, Officers stated that appropriate bins had been ordered, and were working with local businesses on their installation. Officers were hopeful that this would decrease the amount of street litter as a result of the ban.</p> <p>Officers noted Member concerns over the visibility of street wardens, taking on board the desirability of brighter uniforms. Discussions had taken place with Accord over communications devices for wardens, with various ideas currently being considered.</p> <p>Additionally, Officers stated that they were looking into the possibility of a discretionary licensing proposals for the licensing of social landlords.</p> <p>RESOLVED:</p> <ol style="list-style-type: none"> 1. That the report, and the improvements outlined within, be noted.
<p>OSCO40.</p>	<p>CABINET MEMBER QUESTIONS - CABINET MEMBER FOR COMMUNITY COHESION AND INVOLVEMENT</p> <p>The committee received a briefing from Councillor Lorna Reith, Cabinet Member for Community Cohesion and Involvement, on the key issues in her portfolio.</p> <p>Members were informed that the new corporate logo was being rolled out across the Council. Key main buildings had had their signs</p>

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE
MONDAY, 10 SEPTEMBER 2007**

	<p>replaced, with detailed instructions available on Harinet as a guide to its usage.</p> <p>The Cabinet Member was pleased to announce that a cost-neutral increase in the number of pages of Haringey People had been achieved. The committee also learned that over 3,000 responses had been received on the Highways Consultation.</p> <p>It was noted that the Call Centre response target had yet to be hit, but was moving in the right direction. Also noted were continuing efforts to look for a new premises for the Call Centre.</p> <p>Over 500 nominations had been received for the WOW Awards, with Haringey also shortlisted for the National Customer Services Awards. In terms of awards for non-frontline staff, the Cabinet Member stated that schemes were already in place, but that they required reviewing.</p> <p>In response to questions raised of the performance of the Council's Out of Hours service, Members were informed that this was not currently in the Cabinet Member's portfolio, falling as it did under Adult Social Services. However, the appropriate Cabinet Member had been informed of issues related to service performance, and plans were being considered for bringing it under Customer Services. It was agreed that the Cabinet Member would feed back to the committee on the issue.</p> <p>In response to questions over Community Cohesion, the Cabinet Member stated that there was currently no single Community Cohesion Strategy document, but that an action plan was currently being drawn up with strategic input welcome.</p> <p>RESOLVED:</p> <ol style="list-style-type: none"> 1. That the committee be provided with feedback on the Out of Hours Service. 2. That the committee note the briefing and answers to questions.
<p>OSCO41.</p>	<p>LAA STRETCH TARGETS</p> <p>Councillor Egan took the Chair for this item.</p> <p>The committee received this report to be provided with an early assessment of progress against the 13 stretch targets agreed in Haringey's Local Area Agreement.</p> <p>Officers stated that in certain areas, performance needed to be monitored very closely. Officers stated that they hoped to be on-track with meeting the Schools Target, comprised as it was of a number of elements, but were too early in the monitoring process to be able to make a judgement as of yet. In addition, Officers stated that there were a range of issues surrounding NEETS, and that these were</p>

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE
MONDAY, 10 SEPTEMBER 2007**

	<p>being tackled through the receipt of a detailed position statement each month, with detailed information also provided on an area-by-area basis. Figures surrounding NEETS fluctuated and Officers agreed to look at the methodology which led to this, and to report back to the committee on NEETS later in the year.</p> <p>RESOLVED:</p> <ol style="list-style-type: none"> 1. That Officers provide Members with information on what is being done to encourage composting in the East of the borough. 2. That a full report on NEETS be brought before the Overview & Scrutiny Committee later in the municipal year. 3. That the report be noted.
<p>OSCO42.</p>	<p>ANTI SOCIAL BEHAVIOUR – FEASIBILITY REPORT ON PROPOSED SCRUTINY REVIEW</p> <p>The committee received this report to consider the commissioning of further work on Anti-Social Behaviour.</p> <p>Members noted that the ASBAT team was originally set-up as a pilot scheme, but that its extension to cover the whole of the borough was not matched by an increase in funding in relative terms. The committee learned that the ASBAT team was well-regarded with a good reputation and linked in well with other services across the Council as well as external partner organisations.</p> <p>The committee noted that the police van parked in Wood Green was a partnership van with the purpose of deterring anti-social behaviour. The ASBAT team also confirmed that they were involved in work on the dispersal orders relating to West Green Road, working alongside the Safer Neighbourhoods Teams.</p> <p>Members agreed in principle to a review of the resourcing of the ASBAT team, but elected to wait until the new year to carry it out as a result of their obligations to currently running reviews.</p> <p>RESOLVED:</p> <ol style="list-style-type: none"> 1. That Officers liaise with the Members' Learning & Development Officer to organise training session for Councillors on the topic of Anti-Social Behaviour. 2. That a Scrutiny Review of the resourcing of the Anti-Social Behaviour Team be provisionally scheduled for January. 3. That the report be noted.
<p>OSCO43.</p>	<p>CONSULTATION STRATEGY REPORT</p>

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE
MONDAY, 10 SEPTEMBER 2007**

	<p>RESOLVED:</p> <ol style="list-style-type: none"> 1. That the item be deferred to the meeting of October 22nd 2007. 	
<p>OSCO44.</p>	<p>SCRUTINY REVIEW ON SAFER AND STRONGER COMMUNITIES TARGETS - RESOURCING OF ACTION TO ACHIEVE MANDATORY TARGETS</p> <p>The committee received this report to approve the scope and terms of reference for the Scrutiny Review of Safer and Stronger Communities Targets.</p> <p>The Chair of the Review Panel stated that he had held meetings with Officers and panel Members, and that the Review was due to begin this autumn.</p> <p>Officers stated that they expected to learn of the amount of the relevant LAA grant in the new year.</p> <p>RESOLVED:</p> <ol style="list-style-type: none"> 1. That the scope and terms of reference for the review, as outlined in the report, be approved. 	
<p>OSCO45.</p>	<p>WASTE COLLECTION, RECYCLING AND DISPOSAL</p> <p>The committee received this report to consider and agree the Scoping document for the Scrutiny Review of Waste Collection, Recycling and Disposal.</p> <p>Members noted that the objectives for the review had been slightly amended since the despatch of papers, with the modifications to the objectives to be sent round to Members by e-mail.</p> <p>Members of the Review commended the presentation they had seen at the first meeting to other Councillors.</p> <p>RESOLVED:</p> <ol style="list-style-type: none"> 1. That Scrutiny Officers e-mail Members with the revised objectives for the Review. 2. That the presentation given to Members of the panel be e-mailed round to the wider committee, and that this be the case for future strong presentations received by Review Panels. 3. That the Review of Waste Collection, Recycling & Disposal be commissioned, with the scope and terms of reference set out in the report be approved, subject to the above mentioned modifications from the Chair. 	

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE
MONDAY, 10 SEPTEMBER 2007**

OSCO46.	MINUTES RESOLVED: 1. The committee noted that following discussion between Officers and members of the committee, minute OSCO20, resolution 1, Tech Refresh Post-Implementation Review, would not be carried out. 2. That the minutes of the meeting held on July 30 th 2007 be confirmed and signed.	
OSCO47.	NEW ITEMS OF URGENT BUSINESS There were no such items.	

COUNCILLOR GIDEON BULL

Chair

This page is intentionally left blank